



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;

केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001

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PUBLIC NOTICE NO.02/2023 DATED 27.04.2023

Subject: Online filing of AEO – LO applications – Launch of Version 3.0 web-application for filing, real-time monitoring, and digital certification – reg.

Attention of the Trade, Customs House Brokers, Logistic Operators, Custodians etc., is invited to Board's Circular No.10/2023 Customs dated 11.04.2023 issued vide F.No. DIC/POL/DIR/1/2020-POL-O/o Pr.Commr.-DIC-Delhi Part (1) regarding Online filing of AEO – LO applications – Launch of Version 3.0 web-application for filing, real-time monitoring, and digital certification. The Board Circular is annexed to this Public Notice.

2. The Board has launched a new version (V 3.0) for on-boarding of AEO-LO applicants by way of online filing, real-time monitoring, and digital certification. This updated version of the existing web application is made accessible for both applicants and the Customs officials from 11.04.2023.
3. The new version (V 3.0) of the web application is designed to ensure continuous, real-time, and digital monitoring of the physically filed AEO-LO applications for timely intervention and expedience.
4. Once the relevant annexures are uploaded by the applicant, the applicant will be able to monitor the processing of their application at each stage in real time on their dashboard. In addition, in case of any deficiency in the application, the same can be responded through online upload of required additional documents by the applicant on the web application itself
5. A step-wise guide for filing of AEO-LO application by the applicant is available on the CBIC website under the "Indian AEO Programme" section at the following URL [https://www.cbic.gov.in/htdocs-cbec/home links/india-aeo-prqm](https://www.cbic.gov.in/htdocs-cbec/home%20links/india-aeo-prqm). The guide is also available at aeoindia.gov.in under the "Download" section which can be used as a ready reckoner for help with V 3.0 of the web application and its functionalities.
6. To ensure smooth roll-out, it has been decided that till 30.04.2023, the AEO-LO applicants would be allowed to physically file AEO application without registering on the AEO portal as a transitional measure. However, from 01.05.2023, it will be mandatory for AEO-LO applicants to register on the portal for AEO certification.

I/1154555/2023

6. In case of any difficulties, the applicant may contact Client Relationship Manager of jurisdictional Customs Commissionerate, Details of the Client Relationship Manager are below:

Sl. NO	Name and Designation of the Officer	Formation	Email id of the Officer	Email id of the Office
1	Smt. Madhulatha Nagireddigari, Deputy Commissioner	AP & ACC Commissionerate	madhulatha.2907@gov.in	commrapacc-cusblr@nic.in
2	Shri Sameer Saxena, Deputy Commissioner	Bengaluru City Customs Commissionerate	sam.saxena@gov.in	commrcity-cusblr@nic.in
3	Shri Mithosh Raghavan, Deputy Commissioner	Mangalore Customs Commissionerate.	mithosh.86@gov.in	commr-cusmnglr@nic.in

Additional Commissioner (CCO)

[F. No.CCCO/TECH/AEO/61/2023-AEO-O/o CC-CUS-ZONE-Bengaluru]

To

All the Trade Bodies, with a request to bring to notice of their member.

Copy to:

The AEO Programme Manager, DIC, New Delhi.

The Pr. Commissioner /Commissioner of Customs, AP & ACC/BCC/MCC.

The JC/ADC/DC/AC of Customs, AP & ACC/BCC/MCC

The Notice Board

The Web master, Bengaluru Customs Website