



सीमा शुल्क आयुक्तालय,
केंद्रीय राजस्व भवन, क्वीन्स रोड, बेंगलूरु - 560001
OFFICE OF THE COMMISSIONER OF CUSTOMS
CITY CUSTOMS COMMISSIONERATE, P.B. NO. 5400, C.R. BUILDING QUEEN'S ROAD,
BENGALURU - 560 001.

C.NO.VIII/09/06/2018 City Cus. Tech

Dated: 14.03.2018

PUBLIC NOTICE NO. 09/2018

**Subject: Special Drive "IGST Exports Refund fortnight" beginning from
15th March to 29th March 2018 -Reg.**

Attention of all Customs Brokers, Exporters, Importers, Members of the Trade and other stake holders is invited to Board's Circular No. 05/2018 –Customs dated 23.02.2018 and this office Public Notice No.07/2018 dated 07.03.2018 regarding refund of IGST on export– invoice mis-match cases –alternative mechanism with officer interface.

2. The Central Board of Excise and Customs has been proactively addressing the problems associated with sanction of refunds with the introduction of GST by issuing guidance circulars, advisories, FAQs, advertisements, amendments in law etc. to tackle all possible refund error scenarios by bringing in modifications in Customs EDI System and GSTN portal.

3. The Board has decided to further intensify the efforts to liquidate all pending IGST refund claims by observing a Special drive "IGST Exports Refund fortnight" beginning from 15th March 2018 to 29th March 2018. In this connection in respect of City Customs Commissionerate, a dedicated refund cell has been set up in the Drawback section of Inland Container Depot, Whitefield, Bengaluru consisting of the following Officers:

- a) Sri HDYK Swamy, Assistant Commissioner
- b) Sri B.K. Gopalkrishna, Superintendent
- c) Smt.G.Anitha, Superintendent
- d) Sri Jasvir Singh, Inspector

The email id of the dedicated cell is icdbl16@gmail.com

4. Information is being made available to exporters on a real-time basis with regard to the errors status on ICEGATE website for registered users. All exporters who have pending IGST refunds at ICD, Bengaluru are advised to contact the dedicated cell mentioned at para 3 above after ascertaining the status of the pendency on the ICEGATE website. Where the error code is shown as SB-005 in respect of Shipping Bills filed till 31.12.2017, the procedures detailed in Board's Circular No.05/2018 Customs dated 23.02.18 and this office Public Notice No.07/2018 dated 07.03.2018 may be followed.

5. All exporters may avail of the above initiative and utilize the services of the dedicated cell to get the pending IGST refunds sanctioned. Difficulties in implementation of the Public Notice may be brought to the notice of this office.


पराग चकोर बोरकर (PARAG CHAKOR BORKAR)
आयुक्त /COMMISSIONER

Copy to:

1. The Chief Commissioner of Customs, Bengaluru Zone for information.
2. The Additional Commissioner of Customs, ICD, Bengaluru.
3. Notice Board.
4. Bengaluru Customs Website.
5. All trade associations with a request to give wide publicity among members.