PUBLIC NOTICE No. 39/2020

It has been brought to the notice of the undersigned that many employees of Customs Brokers were found inside the Customs Area without valid Cards in the Customs premises of ICD, CONCOR and also the Container Freight stations in this Commissionerate. Customs Brokers are hereby reminded that transacting business with employees not authorised by the department is a violation of Regulation 10(b) attracting action under Regulation, 14, and 15 or 16 of Customs Broker Licensing Regulations, 2018.

In the current situation when personal contact is to be avoided, many measures have been taken to ensure that the customs clearance happens with minimal contact. E-Sanchit has been in place for quite some time now which to a great extent avoided personal contact. Many other measures were taken during the lockdown period which is continued after lockdown also. With the introduction of faceless assessment, Turant Suvidha Kendra services have been initiated as a single point of contact. Given the current situation and in the general interest of health and safety, it is decided that only authorised CBs are allowed to interact with officers in Turant Suvidha Kendra and other clearance related work.

It was also brought to my notice that mandatory guidelines issued by the Ministry of Health and Family Welfare given the Covid-19 situation, like wearing of a mask, maintenance of social distancing were also not being strictly followed. Accordingly, members of Trade and all stakeholders are cautioned to educate their
employees about the need for maintaining social distancing and wearing of masks and adhering to all other guidelines of MOHFW in the interest of health and safety of all working in Customs area.

Further, all the visitors (including all Customs Brokers staff) to the ICD’s and CFS’s are advised to download the ‘Aarogya-Setu’ App on their mobile phones and review their health status regularly. They are advised to follow the instructions given by the app.

You are all requested to comply with these health-related safety suggestions and co-operate towards making Customs area as a safe area for operations.

(BASWARAJ NALEGAVE)
COMMISSIONER

To,

All the Concerned (As per mailing list)

Copy to:
1. The Chief Commissioner of Customs, Bengaluru Zone.
2. The Joint Commissioner of Customs, ICD Whitefield, Bengaluru.
3. Customs Website.