



सीमा शुल्क आयुक्त का कार्यालय,
पी.बी.सं.5400, केंद्रीय राजस्व भवन, क्वीन्स रोड, बंगलूर
OFFICE OF THE COMMISSIONER OF CUSTOMS
P.B.NO.5400, C R BUILDING, QUEEN'S ROAD, BANGALORE - 560 001.

C. No. VIII/ 48/118/ 2011. Cus Tech

Date: 23.05.2013.

STANDING ORDER NO.17/ 2013

विषय / Sub: Clearance of undelivered inbound international parcels - Reg.

Attention of all officers is invited to Public Notice No.21/2013 dated 23.05.2013 on the above subject.

2. A review of undelivered inbound international articles carried out at Bangalore Sub-Foreign Post Office, has revealed that there are some articles which are pending Customs clearance for want of replies to the "Call Memos" issued by Postal Appraising Department (PAD). In some of these cases, the replies have not been received for a very long time.
3. Keeping in view the accumulated pendency, the PAD shall undertake a special drive to liquidate same. Accordingly, reminders may be sent in all cases pending as on date, latest by 31.05.2013, and the parcels may be cleared on the basis of replies by recipient(s), if any. In case, no reply is received within 14 days, such pending cases may be decided on the basis of available records without any further reference to the recipient(s). This exercise / special drive should be completed latest by 30.06.2013.
4. In order to ensure that in future such pendencies are not allowed to pile up, it has been further decided that the PAD will henceforth wait for a reply only for one month from the date of issue of "Call Memo". In case no reply is received *within one month*, the PAD officers should decide the case on the basis of available records, without any further reference to the recipient(s).
5. Officers & Staff should note the above instructions for strict compliance.
6. Difficulties, if any, in implementation of the above instructions may be brought to the notice of this Office immediately.

(संदीप प्रकाश)

(Sandeep Prakash)

आयुक्त / Commissioner

Copy submitted to:

The Chief Commissioner of Customs, Bangalore Zone, Bangalore.

D:\Prabhakar\Standing Orders\SO-PAD.docx