



सीमा शुल्क के प्रधान आयुक्त का कार्यालय  
हवाई अड्डा एवं एअर कार्गो कॉम्प्लेक्स देवनहल्ली, बेंगलूरु-५६०३००.  
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS  
AIRPORT & AIR CARGO COMMISSIONERATE,  
DEVANAHALLI,  
BENGALURU – 560 300.

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Phone No.080-22001422 Fax No.080-22001448

*DIN No. 20231272MP000000CCA2*

**PUBLIC NOTICE NO.24/2023**

**Sub: Instructions with respect to filing request/application for the re-export of Misrouted Cargo back to the Origin at ACC, Bengaluru-reg.**

Attention is invited to the Board's Circular No 04/2015-Cus dated 20.01.2015 and Standing Order No 04/2015 dated 30.01.2015 issued by the Commissioner of Customs, AP & ACC Bengaluru regarding simplified and uniform procedure to avoid delays in cases necessitating the grant of permission to re-export goods that are imported under bonafide mistake. The relevant part of the Circular is reproduced below:

*"Requests for re-export of imported goods may be received when the said goods are destined for elsewhere but which are inadvertently imported at a particular Customs station. With a view to expedite decision-making in respect of re-export of such goods, the Board has decided that the permission for re-export may be granted on merit by the officer concerned as per the adjudication powers. In regard to the adjudication powers, a reference may be made to Section 122 of the Customs Act, 1962 and Circular No.24/2011-Cus dated 31.05.2011".*

2. References have been received in this office regarding time taken/delay in handling re-export of misrouted cargo causing delay and hardship to the importer/ airlines/console agents. The matter has been examined and it has been observed that as per the practice being followed currently, an application for re-export of misrouted cargo is processed by the officers of Transshipment section at ACC, Bengaluru. However, it is also noticed that the delay in processing of re-export request is generally happening either due to submission of improper/insufficient documents with respect to the misrouted-cargo or submission of the request very late after the arrival of the misrouted-cargo. In view of the above, the following instructions are hereby issued for the airlines/ importers/ agents.

**3. Instructions with respect to filing request/application for the re-export of Misrouted Cargo back to the Origin at ACC, Bengaluru:-**

(A) It is directed that the application/request for re-export shall be submitted within 07 days of the arrival of the cargo through Central Receipt Unit(CRU)/through **mail: commrapacc-cusblr@nic.in** so that there is no unnecessary delay in putting up the request itself. In case of delay in submission of application/ request, the reason for the same needs to be justified.

(B) It is generally noticed that the airlines/ importers/ agents don't submit complete set of documents required for processing of re-export request due to which there is unnecessary

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delay in communicating the deficiencies. Therefore, the following set of documents are mandatory for processing the re-export request:

- i. Proper **Covering letter** mentioning the details of misrouted cargo along with a request for waiver from issuance of **Show Cause Notice/ Personal Hearing**.
  - ii. Copy of **MAWB/HAWB** to ascertain the actual destination and details of shipper/consignee of the shipment wrongly arrived at ACC, Bengaluru.
  - iii. Copy of **IGM** duly signed by the **Customs (Transshipment) officer** on duty to confirm the flight details and arrival of shipment on the said flight.
  - iv. Copy of **Invoice** to ascertain the contents and actual value of the wrongly arrived shipment for deciding the adjudicating authority of the shipment in terms of **Section 122 of the Customs Act**
4. The above instructions are issued to all concerned for information and due compliance for the purpose of speeding up the process and for allowing for re-export of the misrouted cargo.
5. Difficulties, if any, in implementation should be brought to the notice of the undersigned.

**Signed by Kajal Singh**  
(KAJAL SINGH)  
Date: 18-12-2023 22:15:58  
Reason: Approved  
PRINCIPAL COMMISSIONER CUSTOMS

Copy submitted to:

1. The Chief Commissioner of Customs, Bengaluru Zone

Copy to:

1. All the Additional Commissioner of Customs, ACC Bengaluru
2. All the Deputy Commissioner of Customs, ACC, Bengaluru
3. The Deputy/Assistant Commissioner of Customs, Computer Cell with request to upload the PN on official website.
4. The Trade Associations/CHA Associations.