



सत्यमेव जयते
भारतसरकार



GOVERNMENT OF INDIA
वित्तमंत्रालय , राजस्वविभाग
MINISTRY OF FINANCE, DEPARTMENT OF REVENUE
सीमाशुल्कआयुक्तकाकार्यालय
नवसीमाशुल्कभवन, पणंबूर, मंगलूर-५७५०१०
OFFICE OF THE COMMISSIONER OF CUSTOMS
NEW CUSTOMS HOUSE, PANAMBUR, MANGALURU - 575 010
Website: www.customsmangalore.gov.in

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Computer No. 789574

Date: As e-signed

DIN-20230472MQ0000813428

PUBLIC NOTICE No.11/2023

विषय/Sub:- Online filing of AEO-LO applications: Launch of Version 3.0 of web application for filing, real-time monitoring, and digital certification-reg.

Central Board of Indirect Taxes and Customs (CBIC) has launched a new version (V 3.0) of Web application for on-boarding of AEO-LO applicants by way of online filing, real-time monitoring, and digital certification. This updated version of the existing web application <URL www.aeoindia.gov.in> is made accessible for both applicants and the Customs officials from 11.04.2023.

- The new version (V 3.0) of the web application is designed to ensure continuous, real-time, and digital monitoring of the physically filed AEO-LO applications for timely intervention and expedience. The AEO-LO applicants, on submission of the physical documents in the jurisdictional Principal Chief Commissioner/ Chief Commissioner's office (AEO Cell), shall register on AEO web application. On successful registration, the applicant shall upload the duly filled relevant annexures for their AEO-LO application.
- Once the relevant annexures are uploaded by the applicant, the applicant will be able to monitor the processing of their application at each stage in real time on their dashboard. In addition, in case of any deficiency in the application, the same can be responded through online upload of required additional documents by the applicant on the web application itself.
- A step-wise guide for filing of AEO-LO application by the applicant is available on the CBIC website under the "Indian AEO Programme" section at the following URL [https://www.cbic.gov.in/htdocs-cbec/home links/india-aeo-prqm](https://www.cbic.gov.in/htdocs-cbec/home%20links/india-aeo-prqm). The guide is also

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available at aeoindia.gov.in under the "Download" section which can be used as a ready reckoner for help with V 3.0 of the web application and its functionalities.

5. To ensure smooth roll-out, it has been decided that till 30.04.2023, the AEO-LO applicants would be allowed to physically file AEO application without registering on the AEO portal as a transitional measure. However, from 01.05.2023, it will be mandatory for AEO-LO applicants to register on the portal for AEO certification. The AEO-LO application filed at the office of the jurisdictional Principal Chief Commissioner/ Chief Commissioner before 11.04.2023 are not required to be filed online and may continue to be processed manually, except where migration on web-application is requested by the existing AEO-LO applicants, while ensuring that the AEO certification process is not delayed. The Circular 33/2016-Customs dated 22-07-2016, as amended, stands suitably modified to this extent vide Circular No. 10 /2023-Customs dated 22.11.2023

6. In this regard details of AEO Cell of Mangaluru Customs Commissionerate is given below for reference;

Sl. No.	Name of the officer (Shri.)	Designation	Contact Details
1	Vishal Pratap Singh	Additional Commissioner	80840 62645
2	Mithosh Raghavan. P	Deputy Commissioner	82899 16028
3	Surendran. E.P	Superintendent	94490 23901

7. In case of any difficulties faced in implementing this Public Notice, the specific issue(s) may be brought to the notice of Shri. Mithosh Raghavan. P, Client Relationship Manager (CRM) to commr-cusmnglr@nic.in.

(रीना शेटी/Reena Shetty)
(आयुक्त/Commissioner)

Copy submitted to The Chief Commissioner of Customs, Bengaluru Zone, Bengaluru.

Copy to;

1. The Additional Commissioner of Customs, Mangaluru.
2. The Deputy/ Assistant Commissioners/Superintendents, AEO Section, Mangaluru.
3. All the importers/exporters/Logistic Operators and other stake holders as per mailing list.
4. The President, Custom Brokers Association, Mangaluru/Karwar.
5. The President, Steamer Agents Association, Mangaluru/Karwar.
6. The Superintendent of Customs(EDI) for uploading in Customs website, www.customsmangalore.gov.in.
7. Hindi Cell, for translation.