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 सत्यमेव जयते	<p>सीमा शुल्क आयुक्त का कार्यालय <b>OFFICE OF THE COMMISSIONER OF CUSTOMS</b> बेंगलुरु नगर सीमा शुल्क आयुक्तालय <b>BENGALURU CITY CUSTOMS</b> १, क्वीन्स रोड, केंद्रीय राजस्व भवन, बेंगलुरु – ५६०००१ <b>NO. 1, QUEEN'S ROAD, CENTRAL REVENUE BUILDING, BENGALURU – 560001</b></p>
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### Minutes of the PTFC Meeting

Shri Amitesh Bharat Singh, Commissioner of City Customs, Bengaluru, presided over the 2nd Permanent Trade Facilitation Committee (PTFC) meeting held on September 29, 2023.

The meeting was attended by the following officers of Bengaluru City Commissionerate, Members of Trade & Industry, Partner Government Agencies (PGA) and other stakeholders:

**S/Shri/Smt./Ms/Dr./ Mr.**

1. **Mashhood Ur Rehman Farooqui**, I.R.S - Additional Commissioner, BCC (Headquarters), Bengaluru
2. **Siddiqui Mohd. Aamir Mohd. Iqbal**, I.R.S - Deputy Commissioner, BCC (ICD), Bengaluru
3. **Indrajit Panda**, I.R.S - Deputy Commissioner, BCC (ICD), Bengaluru
4. **Sameer Saxena**, I.R.S - Deputy Commissioner, BCC (ICD), Bengaluru
5. **Nimishamba**, I.R.S - Deputy Commissioner, BCC (Headquarters), Bengaluru
6. **N Sundaram**, I.R.S - Assistant Commissioner, BCC (Headquarters), Bengaluru
7. **K Manjappan**, I.R.S - Assistant Commissioner, BCC (Headquarters), Bengaluru
8. **A.V. Kanchibail**, I.R.S - Assistant Commissioner, BCC (ICD), Bengaluru
9. **V. Chandru** - Vice Chairman, Air Cargo Forum India/AMTOI
10. **C.U. Poovaiah** - Regional Director, EPCES Bangalore
11. **Danisha Minu** - Deputy Director, FIEO, Bengaluru

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12. **C Ajay Kumar** - CONCOR

13. **D Amalan** - Manager, CONCOR, Whitefield, Bengaluru

14. **P Dorababu** - Assistant Director AEPC, Bengaluru

15. **B Praveen** - KASSIA

16. **Mahadeva Menzies** - Vice President (Operations) Menzies Bobba, Bengaluru

#### **Record of Discussions:**

1. The meeting began with a welcoming address by Commissioner Shri Amitesh Bharat Singh of City Customs, Bengaluru, where he extended his greetings to all attendees.
2. The following matters were discussed during the meeting:
  - a. The Additional Commissioner highlighted the importance of the Authorized Economic Operator (AEO) Program. He explained that this program aims to bolster international supply chain security and streamline the movement of legitimate goods. Under this initiative, entities engaged in international trade can attain AEO status, along with associated benefits. AEO status is categorized into three tiers: T1, T2, and T3. The Additional Commissioner urged the Federation of Indian Export Organizations (FIEO) to encourage all importers and exporters to enroll in the AEO program and guide them towards maximizing their participation.
  - b. The Chairman pointed out that CONCOR needed to complete the necessary compliance requirements, such as obtaining clearance from the State Pollution Control Board, in order to renew its appointment as a Customs Cargo Services provider under Regulation 11 of the Handling of Cargo in Customs Areas Regulations, 2009. It was urged that they promptly initiate the process and fulfill these regulatory obligations to ensure the seamless continuation of their appointment.
  - c. The Additional Commissioner also highlighted that CONCOR needed to take action to meet the requirements for providing basic amenities and facilities to the colocated Customs office at Whitefield, Bengaluru. It was emphasized that

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ensuring these amenities and facilities are in place is essential for the efficient operation of the Customs office.

- d. Mr. Amalan, the General Manager at CONCOR, Whitefield, reassured that the required actions for the renewal of the license and the provision of facilities for the Customs Office are already in progress. He further informed that the import side clearance is notably swift, and the same expedited clearance process can be implemented for exports as well.
  - e. The Chairman underscored the pressing need to address the clearance of containers that have been significantly delayed due to various factors. He emphasized the paramount importance of swiftly resolving these persistent container issues through proactive efforts from both CONCOR and the Department. He recommended the initiation of a dedicated initiative to expedite their clearance, thereby reducing congestion and fostering a more organized and streamlined trade environment.
3. With no further matters to discuss, the Chairman expressed his gratitude to all participants and brought the meeting to a close.

**Mashhood Ur Rehman Farooqui**  
**(Additional Commissioner)**

**Copy:**

- **All Members of the PTFC**
- **Dispatches sent according to the mailing list.**