1/1167950/2023







सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE; केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगल्रु -560001

C.R. BUILDING: QUEEN'S ROAD: BENGALURU- 560 001

Minutes of the 53rd CCFC Meeting Bengaluru Customs Zone held on 28.04.2023 at 03:00 p.m

The 53rd Customs Clearance Facilitation Committee (CCFC) Meeting was held on 28th April, 2023 from 15:00 hours onwards through video conference. Smt. Kajal Singh, Pr. Commissioner, AP&ACC, Commissionerate, Bengaluru, chaired the CCFC meeting as directed by the Pr. Chief Commissioner of Customs, Bengaluru Zone.

The following officers/ members of CCFC/ Stakeholders attended the meeting.

S.No.	Name	Designation/Organization
	(S/Shri/Smt/Ms./Dr.)	
1.	Vishal Pratap Singh	Addl Commissioner, Mangalore Customs Commissionerate
2.	Nagaraja Naik	Addl Commissioner, AP & ACC Commissionerate, Bengaluru
3.	S Balakrishna	Addl Commissioner, AP & ACC Commissionerate, Bengaluru
4.	Parry Vallal	Addl Commissioner, ICD Whitefield, City Customs
		Commissionerate,
5.	Mashhood Ur Rehman	Addl Commissioner, City Customs Commissionerate, Bengaluru
	Farooqui,	
6.	B. Konthoujam	Addl Commissioner, CCO, Bengaluru
7.	T K Sahu	Regional Officer, AQCS, Bangalore
8.	Indira	RPQS, Bengaluru
9.	K Kumar	Custodian, Air India SATS
10.	P Dorababu	Assistant Director, AEPC
11.	Naveen Kumar	Manager, CFS CWC Bengaluru
12.	Mahadeva	Vice President (Operations) Menzies Bobba, Bangalore
13.	D Sathish Kumar	Manager, Concor India
14.	Mayank Puri	Gateway Manager, DHL Express
15.	Gokul	Deputy Traffic Manager, New Mangalore Port Trust
16.	Padmanabha Shirur	Asst Director, Textiles Committee
17.	Kusumkar Naik	Manager-Operations, EICI, Bengaluru

- 2. The Deputy/ Assistant Commissioners concerned from AP&ACC, City Customs and Mangalore Customs also attended the WebEx-meeting.
- 3. The meeting commenced with a welcome note by the Chairman. The Member (Secretary), CCFC & ADC(CCO) Bengaluru Customs Zone made a presentation on the recent Board Circulars, advisories issued by DG Systems and public notices of the Commissionerates under Bengaluru Customs Zone issued during the period from 24th March 2023 to 28rd April 2023. It was also stated that compliance in respect of 51st and 52nd CCFC meeting are still awaited and further, no agenda points were received.
- 4. ADC(CCO) Bengaluru Customs Zone informed Chairman regarding email dated 24-04-2023 received from Dr. Rajeev Singh Raghuvansh, Drugs Controller General (India) Central Drugs Standard Control Organisation FDA Bhawan, New Delhi. In the said email, reference was made to the

CCCO/TECH/TGRV/CCFC/1/2020-S AND I-O/o CC-CUS-ZONE-Bengaluru

l/1167950/2028 ills of entries of all the medical devices not being forwarded to the concerned Assistant Drugs Controller (I) office at the port and requested for same to be forwarded for ensuring the compliance of the requirements for import the medical devices under the Medical Device Rules 2017.

The Chairman informed the members that earlier also such issues were raised, e.g, items like reagents were not being marked. In such cases if the same doesn't come up in the RMS, then they have to take up with the Drug Controller Office Headquarters and the list of all the items to be marked to Assistant Drug Controller has to be incorporated in the RMS as assessment/examination is system driven. She stated that the reference is mainly related to DG Systems and has to be dealt centrally.

- 5. Chairman has asked if any further issues are there to be discussed in the meeting. In this regard, Ms. Indira from Plant Quarantine has mentioned that in respect of some Bill of entries at ACC, after linking the BE with the release report, the same is not being reflected for Customs Officers. Chairman has asked to send a detailed mail along with screen shots with BE details to Shri. Balakrishna, Additional Commissioner, ACC.
- 6. Further, Chairman has stated that regarding Electronic Cash Ledger, there are still some issues and they are being resolved on case to case basis.
- 7. With respect to grievances received in social media, especially, Twitter, the ADC(CCO) informed that while the grievances are being shared in the internal whatsapp co-ordination groups, sometimes the tweets are are also tagged to particular twitter handles of Courier Operators/ Agencies. She requested that the same may also be acknowledged/replied, as appropriate on the social media by the concerned. The Pr. Commr, ACC also referred to the complaints being received in respect of Courier without actual reference to the Courier details. Chairman stated that that most complaints/grievances relating to courier can be categorized under following types
 - a) Where KYC are not received by the custodian. Custodians are asked to mark the same to DC, Courier for decision and to not keep the issue in abeyance for many days.
 - b) In cases where Courier receiver is gift item and that the recipient is unaware of the duty implication. In this regard the Custodians are requested to share the Public Notice No. 01/2022 AP & ACC dated 06.01.2022 on Duty structure on import of consignments for personal use through courier mode. In the said public notice, duty calculation for import through courier mode is explained.
 - c) In case where custodians have some technical clarification in respect of invoice or other transaction details, which do not hinder the filing of Bill of entry, they were asked to file the CBE's without any delay. Further, there is no requirement of any permission from DC or any other officer for filing of Bill of Entry. Chairman informed that in cases where the CBE is not filed, Customs officers will not be able to find out the status of the import leading to grievances. Hence it was insisted that BE has to be filed at the earliest.
- 7. Since no further issue/ matter was raised by the participants, the Chairman concluded the meeting by thanking the participants.

(B Konthoujam) Additional Commissioner(CCO)

- 1. All Members of CCFC
- 2. Others as per Mailing List.

Copy to:

- 1. The Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
- 2. The Commissioner of Customs, City Customs Commissionerate, Bengaluru.
- 3. The Commissioner of Mangalore Customs, Mangalore.