



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल

OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;

केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001

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File No. **CCCO/TECH/TGRV/CCFC/1/2020-S AND I-O/o CC-CUS-ZONE Bengaluru** as e-signed

Date:

Minutes of the 55th CCFC Meeting Bengaluru Customs Zone held on 31.07.2023 at 4 PM

The 55th Customs Clearance Facilitation Committee (CCFC) Meeting was held on 31st July, 2023 from 16:00 hours onwards through video conference. Smt. V Usha, Chief Commissioner of Customs, Bengaluru Zone, Bengaluru, chaired the CCFC meeting. The list of officers attending the meeting is annexed to the minutes.

2. The Additional Commissioner, CCO Bengaluru Customs Zone began the meeting by welcoming all the participants to the 55th CCFC meeting and informed that there were no agenda points received for the month of June 2023 and hence the meeting of the CCFC was not conducted. She also welcomed the Chairperson for the first CCFC meeting after assuming charge of the Bengaluru Customs Zone and requested to address the participating members with the opening remark.

3. The Chairperson noted that the CCFC meetings are conducted regularly in the Zone. She also observed that the agenda points for discussion for the 55th CCFC meeting are not many which speaks volumes of the work done by the Principal Commissioners & Commissioners in resolving the issues which are the pain points for the partners, partner agencies and trade/ public as well.

4. The Additional Commissioner, CCO, with permission of the Chairperson, made a brief a presentation on the recent Board Circulars, Instructions, advisories issued by the Board, DG Systems and public notices of the Commissionerates under Bengaluru Customs Zone issued during the period from 01st June 2023 to 30th July 2023.

5. With the permission of the Chairperson, the agenda points were taken up for discussion. The issues discussed are as follows;

(i) Pending action points from last CCFC meeting

- It was informed that the Chief Commissioner's office had written to the new custodians, namely WFC & Menzies, inviting them to the CCFC and had requested for sharing the names of their representatives who would attend the meeting. The CCO has not received any formal reply from them and in case anyone is present from these organizations, they may inform as to who would regularly attend the meetings. Shri Mahadev, from Menzies Aviation who was in the meeting informed that he would be attending the meeting regularly. Shri Kusumakar, M. Naik, Senior Manager from WFS informed that he would be attending the meeting going forward. Both representatives were requested to send an email with contact details (phone no. & email) so that

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future meeting notice can be informed and that they can be included in the CCFC WhatsApp group.

- b) **Difficulties faced by Trade due to shifting of AQ facility from Airport-BCHAAL:** Another issue raised in the previous meeting was regarding shifting of the Animal Quarantine Office from Airport & Air Cargo which has impacted the dwell time and the same issue is again raised by the BCHAAL. Dr Sahu, Deputy Commissioner, AQCS stated the office facility which is in existence since last 10 years has been revamped and is fully functional since the last two months. The facility located at Hesaraghatta, Bengaluru, nearly 30kms away from the Air Cargo Complex is facing manpower shortage. He informed that after receipt of the letter from Customs, they have written to the Ministry for supply of more manpower. He informed that almost 90% of the requests for processing of import and export consignment are received through email; that most people are not coming physically to their office. He mentioned that in case sampling is required, the same is done at the Airport/Air cargo Complex. In case of any concern of the trade and other stake holders, they intend to hold a trade facilitation meeting during second week of August 2023. He further informed that generally for export consignments, clearances in given 3 days before the export so that they can submit the NOC to the concerned Airlines. Presently, for import consignment, they have deputed only one officer in Airport who attends duty during the day time and no officer is available during the night. In response, Mr Girish Narayan, Secretary, Bangalore Custom House Agents Association Limited stated that NOC issued by the ACQS is not online and for clearances they have to go to Hesaraghatta and again come back to Airport, which is time consuming. It was requested to make arrangement in the Airport itself for faster clearance. Dr Sahu, enquired whether the issue pertain to import shipment or export shipment. Shri Girish informed that matter pertained to import shipment, especially, import of pets where officer is not available at the airport during nights to issue NOC.

The Chairperson informed that if any passenger arrives at night with a pet, Customs officers cannot clear without having an NOC from AQCS. Chairperson requested AQCS to look into the matter regarding issuance of NOC for Customs clearances of pets at night time to reduce inconvenience to the passengers who are made to wait with the pets till the next day for issue of NOC. She requested for an early resolution as the delay reflects very poorly on all the stake holders involved in clearance of the passengers.

(ii) Representation of wrong trade practices of CONCOR (Ref: representation dated 11.05.2023 to BCC)-BCHAAL

The next agenda point pertained to representation received from BCHAAL for which BCC was requested to get comments from CONCOR and submit a report. ADC (CCO) informed that the reply is not yet received and requested attending CONCOR representative to respond. As no representative from CONCOR was attending the meeting, the Chairperson enquired with Commissioner, BCC and directed that CONCOR should be informed to attend the CCFC meetings as they are integral part of these meeting.

(iii) Infrastructure requirements for Gr A and Gr B officers at ICD CONCOR,

The agenda point pertained to CONCOR. In the matter, Shri Amitesh, Commissioner of Customs, BCC informed that during mid-July, he had a meeting with Dr Ashok Vatkul, Executive Director of CONCOR along with Mr Amla, Director, CONCOR at Bengaluru. They informed that their officers were in touch with the officers of ICD regarding the infrastructure requirements and a feedback was expected shortly regarding the resolution of the matter. As regards the issue raised by the BCHAAL of CONCOR engaging their own empaneled CHA's for customs clearance, the Commissioner, City

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Customs informed that he is examining the issue and informed that M/s CONCOR have decided on pan India basis to provide integrated clearance package to all its customers. The objection received from the BCHAAL is that CONCOR empanelling CHA's and providing these services themselves is violation of the CHA regulation, which is being examined. The comments from M./s CONCOR is awaited.

6. Having discussed all agenda items, the Chief Commissioner welcomed comments/ observations or any other issue from the members.

7. Shri Sridhar S, from KIAL, informed that Terminal 1 of KIA, Bangalore, has been recognized by the Skypack as a four-star airport and on account of that he would like to thank the Pr. Commissioner, ACC and the entire team of Customs, AP & ACC as the rating agency conducted a survey of the entire Customs clearance process at the Terminal and provided very high rating. Chairperson requested Pr. Commissioner, ACC to convey the message to the Customs team of AP & ACC.

8. V.Soundararajan, Pr. Commissioner, Mangaluru Customs, informed that there are no agenda points regarding any grievance in respect of Mangalore Customs. He informed that he will be conducting one trade facilitation meeting on 10th August 2023. If any grievances are raised during the meeting, he will address it at the local level.

9. Since no further issues were to be discussed, the Chairperson thanked the participants and concluded the meeting.

(B Konthoujam)
[Additional Commissioner]

1. All Members of CCFC
2. Others - as per Mailing List.

Copy to:

1. The Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. The Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. The Commissioner of Mangalore Customs, Mangalore.

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ANNEXURE-A

S.No	Name (S/Shri/Smt/Ms./Dr.)	Designation/Organization
1.	Kajal Singh	Pr Commissioner, AP & ACC Commissionerate
2.	Amitesh Bharat Singh	Commissioner, City Customs Commissionerate, Bengaluru
3	V Soundararajan,	Pr Commissioner, Mangaluru Customs Commissionerate
4.	Mashhood Ur Rehmaan Farooqui	Additional Commissioner, City Customs Commissionerate, Bengaluru
5.	B.Konthoujam	Additional Commissioner, CCO
6.	Nagaraja Nayak	Additional Commissioner, AP & ACC Commissionerate
7.	G.Vamshi Krishna Reddy,	Additional Commissioner, AP & ACC Commissionerate
8.	Namrata Singh	Deputy Commissioner, AP & ACC Commissionerate
9.	Sunil Kumar Singh	Assistant Commissioner(PCAs),AP & ACC Commissionerate
10.	K.M.Sarvotham	Assistant Commissioner, CCO
11.	Dr T K Sahu	Deputy Commissioner, AQCS, Bangalore
12.	Girish Narayan	Secretary, Bangalore Custom House Agents Association Limited
13.	Padmanabha Shirur	Assistant Director, Textile Committee, Bangalore
14.	Sridhar S	BAIL Airport
15.	Naveen Kumar	Manager, CFS CWC Bengaluru
16.	Mayank Puri	Gateway Manager, DHL Express
17.	Mahadeva	Vice President (Operations) Menzies Bobba, Bangalore
18.	P Dorababu	Assistant Director, Apparel Export Promotion Council
19.	Danisha Minu	Deputy Director, FIEO
20.	Kusumakar M Naik	Manager-Operations, EICI, Bengaluru
21.	Thulasiram B V	HAL, CFS