



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;
केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001

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**MINUTES OF THE 57TH CCFC MEETING BENGALURU CUSTOMS ZONE HELD ON
 12.12.2023 AT 4 PM chaired by the Chief Commissioner of Customs, Bengaluru**

Smt. V Usha, Chief Commissioner of Customs, Bengaluru Zone chaired the 57th Customs Clearance Facilitation Committee (CCFC) meeting held on virtual platform on 12th December, 2023 at 16:00 hours. The details of officers who attended the meeting are annexed to the minutes.

2. In the opening remarks, the Chairperson referred to agenda items pending from previous CCFC meeting and fresh issues flagged by the members.
3. The Additional Commissioner, CCO, with permission of the Chairperson, made a brief presentation on the recent Board Circulars issued by the Board, public notices issued by the Commissionerates under the Zone during the period from last CCFC meeting to 11th Dec, 2023.
4. The following pending action points and fresh agenda points were taken up for discussion:

A. Status of posting of full time Animal Quarantine Officer at KIA, Bengaluru

During the meeting, Dr Niveditha, Quarantine Inspector, AQCS informed that two officers will be deputed in KIA, Bengaluru from January 2024 onwards.

The Chairman noted the update from AQCS and expressed that this shall facilitate timely clearances.

B. Non-credit of ROSL Scroll in respect of M/s Go Go International Pvt. Ltd sponsored by AEPC:

In the matter, Shri Ashok, Assistant Commissioner (Drawback), ICD stated that during the year 2016, ROSL scrolls have been generated and amount has been credited to the Bank account given by the exporter from ICD. This fact is accepted by the exporter. The Pr. Commr, Smt. Kajal Singh queried whether the issue may be due to linkage problem in the Bank and Shri Ashok, AC affirmed the matter. Smt. Kajal Singh, Pr. Commissioner, ACC further stated that the exporter is required to raise the issue with ICEGATE and share the ticket number with the Commissionerate so that the Commissionerate can take up the matter with ICEGATE and follow up for further updates.

The Chairman approved the suggestion put forth and asked the same to be taken up for resolution before next CCFC meeting.

[Action: AEPC/ BCC]

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C. Representation given in respect of wrong trade practices of CONCOR dated 11.05.2023

With respect to subject, Shri B.Balaji, Chief Manager, CONCOR informed that a detailed reply has been submitted to the City Customs Commissionerate. He apprised that to provide end to end solutions requested by some customers, CONCOR is providing packaged services which includes services of the CHA which are included in total billing cost to the customer. The Chairman observed that this is in the nature of enhanced services which CONCOR is providing to the trade. Smt Kajal Singh, Pr. Commissioner, ACC stated that as this is a complaint by the CHA association, the representative from the CHA association may state their reasons. Shri Girish Narayan, Hon. Secy, BCHAAL stated that CONCOR as a custodian are taking the services from the CHA and giving to the end customers which is affecting the CHA activities. If CONCOR want to provide CB services, they should take license under Customs Brokers Licensing Regulations.

The Chairman stated that there are other private custodians who also offer end to end services to the trade. This does not impact the business of the CHAs. She enquired about the reason for the anxiety between CONCOR and CHA.

Shri Mashhood, Additional Commissioner, BCC informed that as CONCOR is an all India phenomena, the Commissionerate has written letter to New Delhi office. In case the matter is an all India phenomena then, a policy level decision may be required. Smt Kajal Singh, Pr. Commissioner informed that as it appears to be an all India phenomena, Commissionerate will take an update regarding this matter at the earliest.

The Chairman enquired about the nature of services that are being provided by CONCOR. In response, Shri Balaji, Chief Manager, CONCOR stated that the services provided by CONCOR are lashing, palletization etc.

The Chairman asked CONCOR to give a written response regarding the services offered by CONCOR to their clients. Commissionerate will also follow up the matter with the Board as to whether it is a policy matter or not or whether CONCOR has to take a separate license for the CHA activities undertaken by them.

[Action: CONCOR/ BCC]

D. Requisition to conduct Form "G" examination under Regulation 13(5) of CBLR, 2018

Shri Mashhood, Additional Commissioner, BCC informed that City Customs Commissionerate proposes to conduct the examination in the month of January 2024. For this a Public Notice will be issued in due course. The Chairman enquired about the time period for the conclusion of the examination whether it will be concluded by March 2024 or April 2024. In response Shri Mashhood, Additional Commissioner, BCC replied that it will be finalized in due course.

There were no representative from Mangaluru Customs to update in the matter relating to G Card examination.

[Action: MCC/ BCC]

E. Difficulties at CONCOR, ICD due to the defunct handling equipment existing at CONCOR, ICD

Shri B.Balaji, Chief Manager, CONCOR informed that presently they are having 4 new Reach Stacker. He informed that recently Karnataka State Govt has imposed 12 hour restrictions for the Reach Stacker. To manage the situation, CONCOR has adopted a methodology where all the export container unloaded in a particular place and on a particular date so that trailers will come and go and there will be no queue and will handled quickly. The Chairman enquired that reason behind the 12 hour restriction

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imposed by Karnataka State Govt. In response, Shri B Balaji, Chief Manager CONCOR informed that the same was for controlling the heavy traffic movement in the city.

Shri Girish Narayan, Secretary, BCHAAL informed that at present volumes has come down and CONCOR has increased the domestic traffic movement. However, he opined that if the container movement starts in the next month, problem will emerge considering the time and equipment constraints. He requested for deployment of dedicated Reach Stackers for the international sector. Shri Girish Narayan requested to install two more additional equipment/ Reach Stacker to handle the international containers as volumes of export/import will be increasing day by day.

The Chairman asked Shri Balaji, Chief Manager, CONCOR for his inputs. Shri Balaji informed that CONCOR have already requested their Head Office for supply of additional Reach Stacker and handling equipment. He informed within one month that matter will be resolved. The Chairman informed that as the BCHAAL has already highlighted the issue earlier, matter should be expeditiously resolved. She also suggested to repair for redeploying old equipment and to make all possible effort to provide the facilities to the trade accord the matter priority. She informed that by the next CCFC meeting it should have been resolved and asked BCC to monitor this issue on a daily basis.

Shri Rajesh Rama Rao, ADC, ICD informed that he will get in touch with the CONCOR regarding the issues faced by the trade and follow up for resolution.

[Action: CONCOR/ BCC]

5. Having discussed the agenda items, the Chief Commissioner welcomed comments/ observations on any other issue from the members.

a) **Linking issues of the Custodian WFS and Menzies:** Shri Girish Narayan, Secretary, BCHAAL flagged that there are linking issues and delivery of the shipments are not streamlined in WFS and Menzies.

Smt Kajal Singh, Pr. Commissioner, ACC informed that the issue had been noticed last few days and have already been taken up with the DG (Systems) and rectified. However, the problem persists. Wherever there is an issues related to systems, manual OOCs have been issued accordingly. Shri Girish Narayan informed that from Customs side there are no issues but WFS is not approving the delivery of the shipments. Shri M.Kusumakar, WFS informed that their IT team is pursuing the system related matter with the DG (Systems). Wherever manual OOCs have been obtained, they are releasing the shipments. The Pr. Commissioner, ACC enquired about the methodology which WFS is adopting for releasing of the shipments. Shri Aldrich, WFS informed that a copy of the OOCs issued by the Customs for clearance/ delivery of the shipments is being sought. Pr. Commissioner, ACC suggested that in such cases, an email to WFS regarding the details of shipments from a dedicated Gov email id can be sent. She also enquired about the process followed by the CHA for bringing the shipments to WFS. In response, Shri Aldrich stated that the CHA bring a manual OOC copy which has been signed by Customs authority with stamp.

Shri Girish Narayan submitted that the matter pertains to those cases where the OOCs have been issued by customs but not linked with the Custodian. The Pr. Commissioner, ACC asked Shri Sunil Kumar Singh, AC, Shed to explain in brief regarding the matter. Shri Sunil Kumar Singh, AC, Shed informed that in cases where ICEGATE linking issues exists, the Custodian can send him an email regarding the confirmations of those shipments. The Pr. Commissioner, ACC suggested WFS to send an email to Shri Sunil Kumar Singh, AC, Shed in such cases where confirmation is required by WFS. Shri Girish Narayan, Secretary, BCHAAL suggested that a communication between the Customs and Custodians regarding bill to be cleared will resolve the problem and will dispense the need for

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approaching Custodian and Customs authority again and again for clearance of shipments, especially in the late night. The Chairman informed that the Commissionerate shall take up the issue with the DG, Systems for resolution.

[Action: ACC]

Shri V. Chandru, Vice Chairman, Air Cargo Forum India stated that all Customs Brokers, Custodians are working on a platform called ACS (Airport Community Systems) wherein on a day to day basis report can be generated about the bills which are linked or not linked. For the bills which are not linked, the Custodian can seek an OOC copy which has been digitally signed. WFS informed that the said process is being followed.

b) **Amnesty Scheme for one time settlement for EPCG scheme by DGFT :** With respect to Amnesty Scheme for one time settlement for EPCG scheme by DGFT, Shri Praveen B., representative for KASSIA informed that they had received 3 such cases wherein the duty paid certificate issued by Customs authorities has been delayed. Once certificate has been issued by Customs, the same is to be submitted to DGFT for settlement of the issue. He requested to minimize the delay in such cases. Smt Kajal Singh, Pr. Commissioner, ACC enquired about those cases, whether it pertains to ACC or City Customs. In response Shri Praveen informed that it pertains to City Customs. Smt Kajal Singh, Pr. Commissioner, ACC informed that if such cases are not being submitted before the meeting, it is difficult to check the status of the case. In the meeting we cannot identify the details of cases such as name of the company, IEC no. etc. Shri Praveen B assured that email submitting details of cases will be sent to the concerned Commissionerate.

Shri Rajesh Rama Rao, ADC, ICD informed that the Customs authority are issuing the duty payment certificate in respect of the Amnesty Scheme immediately or on the same day and not taking 2 or 3 days to issue.

The Chairman asked stakeholders to send a list of such cases so that it can be verified by the Customs department and resolve the issue.

c) **Awareness program:** Shri Praveen requested for arranging an awareness programme for the trade. Considering paucity of time and staff shortage, the Chairman asked Shri Praveen to suggest the topics where awareness is required so that resource officers can be arranged for short duration interactive programmes. Shri V. Chandru, Vice Chairman, Air Cargo Forum India suggested that KASSIA may also consider inviting the stakeholder/ CHA association for such programmes.

6. No further points were raised for discussion and hence the Chairperson concluded the meeting with a thanking the stakeholders for their participation.

The minutes are issues with the approval of the Chief Commissioner of Customs, Bengaluru.

(B Konthoujam)
Additional Commissioner(CCO)

1. All Members of CCFC
2. Others - as per Mailing List.

Copy to:

1. The Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. The Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. The Commissioner of Mangalore Customs, Mangalore.

ANNEXURE-A

S.No.	Name (S/Shri/Smt/Ms./Dr.)	Designation/Organization
1.	Kajal Singh	Pr Commissioner, AP & ACC Commissionerate
2.	Mashhood ur Rehman Farooqui	Additional Commissioner, City Customs Commissionerate, Bengaluru
3.	B.Konthoujam	Additional Commissioner, CCO
4.	Sakthi A	Additional Commissioner, AP & ACC, Bangalore
5.	Santhi Sudha	Additional Commissioner, AP & ACC, Bangalore
6.	G Vamshi Krishna Reddy	Additional Commissioner, AP & ACC, Bangalore
7.	Rajesh Rama Rao	Additional Commissioner, ICD, City Customs Commissionerate
8.	M Aamir Siddiqui	Deputy Commissioner, ICD, City Customs Commissionerate
9.	Indrajit Panda	Deputy Commissioner, ICD, City Customs Commissionerate
10.	Animesh Garg	Deputy Commissioner, AP & ACC, Bangalore
11.	Sunil Kumar Singh	Assistant Commissioner, AP & ACC, Bangalore
12.	K.M.Sarvotham	Assistant Commissioner, CCO
13.	Dr. Nimisha	Deputy Commissioner, City Customs Commissionerate, Bengaluru
14.	Dr. Niveditha	AQCS, Bangalore
15.	Girish Narayan	Secretary, Bangalore Custom House Agents Association Limited
16.	B.Balaji	Chief Manager, CONCOR
17.	Mayank Puri	Gateway Manager, DHL Express
18.	Hari Prasad	Menzies Bobba, Bangalore
19.	P Dorababu	Assistant Director, Apparel Export Promotion Council
20.	Danisha Minu	Dy Director, FIEO Bengaluru
21.	M. Kusumakar	Manager-Operations, WFS, Bengaluru
22.	Adrich	WFS, Bengaluru
22.	V Chandru	Vice Chairman, Air Cargo Forum India
23.	Praveen B	Hon Gen. Secy, KASSIA
24.	Ramachandra Rao	FEDEX
25.	Pavan Mruthyunjaya	FEDEX
26.	S Fletcher	BIAL, Bangalore