



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;
केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001

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Minutes of the 58th CCFC Meeting Bengaluru Customs Zone held on 01.03.2024 at 12:30 PM

The 58th Customs Clearance Facilitation Committee (CCFC) Meeting was held on 01st March 2024 from 12:30 hours onwards through video conference. Smt. V Usha, Chief Commissioner of Customs, Bengaluru Zone chaired the CCFC meeting. The list of officers attending the meeting is annexed to the minutes.

2. The Chairperson addressed the participating members with the opening remarks referring to agenda items pending from previous CCFC meeting and fresh issues flagged by the members.
3. The Additional Commissioner, CCO, with permission of the Chairperson, made a brief presentation on the recent Board Circulars issued by the Board, public notices issued by the Commissionerates during the period from 13th December 2023 to 29th February 2024.
4. The following pending action points and new agenda points were taken up for discussion-

A. Non credit of ROSL Scroll in respect of M/s Go Go International Pvt Ltd sponsored by AEPC:

In the matter, the Commissioner, BCC informed that the issue was at the Banks' end where the scrips were not visible/ available to Bank. They had asked party to raise the tickets and the Commissionerate at their end have raised the issue with DG Systems. Additional Commissioner, ICD informed that no further complaints have been received from the party on the current issue. Additional Commissioner, ACC informed that the scroll in respect of the party under discussion is generated and the issue is resolved in July 2023.

Since issue appears to be resolved, the Chairperson closed the issue in the meeting and stated that any future issue in this regard may be brought to notice.

B. Representation given in respect of wrong trade practices of CONCOR dated 11.05.2023:

The Commissioner, BCC informed that CONCOR submitted their reply stating that issue highlighted by BCHAAL is an all-India practice and the same has been substantiated on their Website where they have panel of CHAs who take care of clearance at ports. It was informed that any CHA desirous of becoming an empanelled CHA may do so by applying to CONCOR. Secondly, the non-empaneled CONCOR CHAs are not prevented from doing business at the CONCOR ports. Further, Commissioner, BCC informed that they are in the process of confirming with other ports if such issues have been brought to their notice since it is an all-India practice and a reply is awaited.

The Chairperson on the basis of inputs from Commissioner, BCC treated the agenda as resolved.

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C. Requisition to conduct Form “G” examination under Regulation 13(5) of CBLR, 2018

- a) Commissioner, MCC informed that for Mangaluru Customs, the issuance of the public notice for conducting the G Card Examination is under process
- b) Commissioner, City Customs Commissionerate, Bengaluru apprised that they the public notice for conducting the G card examination had been issued. He also informed that the exam would be conducted on an online platform. About 380 applications (approx.) have been received and tare being scrutinized in terms of eligibility. The software is under testing and thereafter will be made available for practice test for the candidates. Further, Commissioner, BCC also informed that two representations were received from CHA association regarding the relaxation on the examination
 - i. The relaxation of passing percentage at 50% instead of the current 60% notified.
 - ii. All CHA employees to be made eligible for G card Examination.

The Commissioner, BCC informed that 60% pass percentage is the consistent benchmarks being set across various Zones; any relaxation would amount to deviation from the set standards and norms that are being followed in other Commissionerates and Zones. On the second issue, he informed that as per CBLR, 2018, Regulation 13(5), only H Card holders are eligible for this exam. Hence, Commissioner, BCC informed that suggestions in the representation are not being considered.

The Chairperson enquired about the capacity and traffic of the software allowing 380 (approx) candidates who have applied for taking the examination.

The Commissioner, BCC informed that the software is substantial and is under testing and will be checked for ease of the applicants and traffic. The Exam would be conducted at NACIN and in batches that would be finalized after the scrutiny of the applications.

The Chairperson acknowledged the City Commissionerate plan and requested the Commissioner, MCC to examine feasibility for replicating similar mode of examination proposed by BCC.

Based on the action taken by BCC and inputs received from MCC, the Chairperson treated the agenda item as resolved.

D. Difficulties at CONCOR, ICD due to the defunct handling equipment

Shri B.Balaji, Chief Manager, CONCOR informed that they have inducted one more reach stacker effectively from 12th January 2024. The Chairperson enquired whether all the reach stackers are functioning, whether the turnaround time has reduced to ease congestion and whether the trade is satisfied. Shri B.Balaji, informed that the target turnaround time at night time is 3hrs and they are able to achieve it; that no complaints are received from the trade presently. This was confirmed by the ADC, ICD.

The Chairperson closed the agenda as resolved satisfactorily as action has been taken by CONCOR.

E. Linking issues of the Custodian WFS and Menzies.

Shri Mahadeva, Menzies informed that there is no downtime in Menzies. A downtime of only 45 minutes was reported in the previous month regarding Linking issue. The same was taken up with ICEGATE and resolved within an hour.

Girish Narayan, CHA Association, informed that w.r.t WFS, issue is still persisting and WFS is

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expected to go on a new platform and more issues are expected to be faced in this regard. He requested for addressing the issue from the zone to the DG systems for early resolution.

The Principal Commissioner ACC asked CHA and WFS to share the screenshot of the error at the time of occurrence as the glitch is intermittent to take up with DG systems for examining the root cause.

The Chairperson asked to share the nature of technical glitch between the ICEGATE, WFS and Menzies to take up the matter with DG Systems for examining.

Since this appears to be an all India issue, with the approval of Chairperson the matter was treated as closed.

F. New Agenda Item received for the meeting from AEPC

a) Issue in generation of RoSCTL e scrip:

Due to technical issue in ICEGATE, M/s Silver Spark Apparels Limited raised that they are unable to generate RoSCTL E scrip from Past 1 Week & they have lodge the Ticket # IM03293487.(68 RoSCTL Shipping Bill of Bangalore port & Bangalore ICD port)

ADC, ACC informed that there is generally a 1-week delay due to technical issues and will be cleared subsequently. The ADC, ICD informed that ROSTCL generation is an all-India issue and the issue has been escalated to DG systems by the Commissionerate. The Principal Commissioner, ACC added that, generally there are a number of scrolls and they fall in to queue and the issue does not resolve for days. The same has been escalated by ACC also.

ADC, ACC also informed that for ROSTCL, the budget is allocated by Ministry of Commerce and is definite and the scroll generation depends on the availability of budget, hence the scroll gets delayed.

The Chairperson suggested for sharing the reference with the CCO so that the issue can be taken up with DG Systems for the Zone.

5. Having discussed the agenda items, the Chairperson welcomed comments/ observations or any other issue from the members.

5.1 Shri Girish Narayan, Secretary, BCHAAL informed that there is issue in goods registration of the LCL Shipments at ICD and since they are unable to do on their own, they have to approach DC every time for goods registration. He requested for escalating the issue to DG Systems.

The Chairperson asked to share the reference to this office so that the same can be taken up with DG Systems for the Zone.

5.2 Shri V. Chandru, Vice Chairman, Air Cargo Forum India informed that the Cargo freighter is increasing this month and air export is also expected to be increasing due to Red Sea crisis and need support of customs to achieve the target.

The Chairperson noted the concern and assured co-operation from Customs.

6. The meeting ended with a vote of thanks by the Chairperson.

(B Konthoujam)
Additional Commissioner(CCO)

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1. All Members of CCFC
2. Others - as per Mailing List.

Copy to:

1. The Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. The Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. The Commissioner of Mangalore Customs, Mangalore.

ANNEXURE-A

S.No.	Name (S/Shri/Smt/Ms./Dr.)	Designation/Organization
1.	Kajal Singh	Pr Commissioner, AP & ACC Commissionerate
2.	Amitesh Bharat Singh	Commissioner, City Customs Commissionerate, Bengaluru
3.	P Vinitha Sekhar	Commissioner, MCC
4.	Mashhood Ur Rehman Farooqui	Additional Commissioner, City Customs Commissionerate, Bengaluru
5.	B.Konthoujam	Additional Commissioner, CCO
6.	G Vamshi Krishna Reddy	Additional Commissioner, AP & ACC, Bangalore
7.	Rajesh Rama Rao	Additional Commissioner, ICD, City Customs Commissionerate
8.	Santhi Sudha	Additional Commissioner, ICD, City Customs Commissionerate
9.	Animesh Garg	Deputy Commissioner, AP & ACC, Bangalore
10.	Davindran MK	Assistant Commissioner, AP & ACC, Bangalore
11.	N.SRIDHAR	Assistant Commissioner, AP & ACC, Bangalore
12.	Aravinda Raja, AC Mglr	Assistant Commissioner, MCC
13.	Namrata Singh	Deputy Commissioner, AP & ACC, Bangalore
14.	Sunil Kumar Singh	Assistant Commissioner, AP & ACC, Bangalore
15.	Devashish Paul	Assistant Commissioner, AP & ACC, Bangalore
16.	K.M.Sarvotham	Assistant Commissioner, CCO
17.	Dr Nimisha	Deputy Commissioner, City Customs Commissionerate, Bengaluru
18.	A V Kanchibail	Assistant Commissioner, City Customs Commissionerate, Bengaluru
19.	Thulasiram B V-	HAL CFS
20.	Dr T K Sahu	Deputy Commissioner, AQCS, Bangalore
21.	Girish Narayan	Secretary, Bangalore Custom House Agents Association Limited
22.	B.Balaji,	Chief Manager, CONCOR
23.	Mayank Puri	Gateway Manager, DHL Express
24.	Mahadeva	Menzies Aviation
25.	V Chandru	Vice Chairman, Air Cargo Forum India