



सीमा शुल्क आयुक्त का कार्यालय, बेंगलुरु नगर सीमा शुल्क,
केंद्रीय राजस्व भवन, क्वीन्स रोड, बेंगलुरु - 560001
OFFICE OF THE COMMISSIONER OF CUSTOMS, CITY CUSTOMS
COMMISSIONERATE, P.B.NO.5400, C. R. BUILDING, QUEEN'S ROAD,
BENGALURU-560 001

Date: As per Digital Signature

DIN: 20240872MR000049584C

Public Notice No.13/2024

Subject: Inclusion of gender specific infrastructure facilities to be provided by the Custodian CCSP-CFS/AFS/ICD under the HCCAR, 2009 - Reg.

Attention is drawn to Circular No.03/2024-Customs dtd.08.03.2024 issued by the CBIC, New Delhi, to all the Custodians of CFS/ICD working in the jurisdiction of Bengaluru Customs. Wherein a reference has been drawn to various notifications/Circulars specified therein to regulate the functioning of Customs Cargo Service Providers including custodians of ICDs/CFSs and to streamline various procedures relating to ICDs/CFSs including annual audit of CFS, AFS and ICD, to closely monitor their performance and to bring accountability, standardization and better facility for cross-border trading which in turn improve ease of doing business.

2. Circular No. 50/2020-Customs dated 05.11.2020 provides that the custodian shall also take steps to bring about necessary improvements in the infrastructural facilities and other amenities required to be provided to the trade and to Customs staff, as may be necessitated from time to time, consequent upon the growth in the volume of Import and Export Trade handled at the CFS/AFS/ICD. Further, as per the check list of this Circular, the custodians should create gender specific and mainstreaming infrastructure facilities including special Exim counters for the female customs brokers/traders, separate workplace, customer care cells, essential utilities, restrooms etc.

3. The participation of women at the CFS/AFS/ICD has increased significantly through the different job roles and functions of trades in the recent past which demands for providing safe working places for women at such facilities for fostering an inclusive and respectful work environment for them. The Government of India is dedicated to promote Nari Shakti. It is imperative to provide safe and secure working environment to women for furtherance in respective career field.

4. Accordingly, it has been decided that in addition to the existing infrastructural facilities as provided by the Custodian CFS/AFS/ICD under Regulation 5 of the HCCAR 2009, the following gender specific infrastructural facilities may also be encouraged for inclusiveness of women participation:

- i. Gender responsive infrastructure at the logistics facilities to improve workplace efficiency of women workforce including sufficient lightening, panic buttons etc;
- ii. Provision for care infrastructure and services, especially creches, per the rules laid out in the Maternity Benefits Act, 2017;
- iii. Establishment of Internal Complaints Committees (ICC) in accordance with the provisions of the Prevention of Sexual Harassment At Work Places Act, 2013;
- iv. Holding regular gender sensitization training sessions for all the staff of CFS/AFS/ICD and field formations;
- v. Regular upgradation of facilities from a gender perspective;
- vi. Any other gender specific facilities to have inclusive work place ecosystem.

5. Difficulty, if any, faced in its implementation may be brought to the notice of the Commissioner of Customs, Bengaluru-560001 vide E-mail to commrcity-cusblr@nic.in.

This issues with the approval of the Commissioner of Customs, City Customs Commissionerate, Bengaluru.

**Additional Commissioner of Customs
City Customs Commissionerate
Bengaluru.**

Copy submitted to:

1. The Chief Commissioner of Customs, Bengaluru Zone.
2. The Principal Commissioner of Customs, AP & ACC, Bengaluru.

Copy to:

1. The Additional Commissioner of Customs, ICD, Whitefield, Bengaluru.
2. The Deputy Commissioner of Customs, (Systems) for uploading on website of Bengaluru Customs.
3. All Custodians, Custodian of CFS/AFS/ICD, Customs Brokers and other stakeholders working in the jurisdiction of Bengaluru Customs.
4. Customs Brokers Association, Bengaluru.
5. Notice Board.