



सीमा शुल्क आयुक्त का कार्यालय

नव सीमा शुल्क भवन, पणंबूर, मंगलूर - ५७५०१०

OFFICE OF THE COMMISSIONER OF CUSTOMS

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Minutes of the 10th Permanent Trade Facility Committee (PTFC) meeting held on 03.06.2025

The Permanent Trade Facility Committee (PTFC) was constituted vide Circular dated 07.01.2022. The Tenth Meeting of the PTFC was held on 03rd June, 2025 from 15.00 hours at 4th Floor, Conference Hall, Custom House, Mangaluru. Ms. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru, chaired the PTFC meeting. The following officers/members attended the meeting;

Sl. No	Name of the Officer/ Members Shri/Ms.	Designation/Department/Organization
1	Biju Thomas	Additional Commissioner, Customs Commissionerate, Mangaluru
2	Harikrishnan D	Joint Commissioner, Customs Commissionerate, Mangaluru
3	B K Gopala Krishna	Assistant Director, DGTS, Bengaluru Zonal Unit
4	Aravinda Raja	Assistant Commissioner, Customs Commissionerate, Mangaluru
5	Shobha Jane Peres Bhatt	Assistant Commissioner, Customs Commissionerate, Mangaluru
6	Senthil Kumaran	Assistant Commissioner, Customs Commissionerate, Mangaluru
7	Hemendra Singh	Superintendent of Customs, Technical/EDI
8	Rahul Shukla	Superintendent of Customs, Export
9	Vikas	Appraiser, Import
10	Shankar Babu Giddi	Superintendent of Customs, NCH
11	Vikas	ETA Logistics
12	Rajesh S. Bangera	Deputy Manager, Aspinwall
13	Sudhindra K.	Officer, Aspinwall
14	Philip C. C.	President, CHA Association
15	Nagendranath	Assistant Director (Tech), FSSAI
16	Akash Kumar	Assistant Manager, HPCL
17	Siyaram Yadav	Chief Manager (Finance), MRPL
18	Kencha Reddy	S. Port Executive, KASA INDIA
19	Vinod Kumar	AGM, JM BAXI
20	Gangadhar V. Shetty	Partner, Amogha Shipping

21	Shrinidhi Navilekar	APPO (PP), PPQS Mangaluru
22	Sandeep Kottari	Manager, Cargo Links
23	Suraj Shetty	Deputy Manager, Adani Wilmar
24	Madukiran	Terminal Manager, M K. Agro Tech
25	Sudarshan	Ganesh Shipping
26	Ravish Kumar	Marketing and Operation, Balaji Malts Pvt. Ltd.
27	Niyaz	Supervisor, Parisons
28	Devi Prasad	Cargo Links
29	Sai Sharan	Partner, ETA
30	J. Balakrishnan Kottary	President Port Users Association
31	J Sachin	Officer, IOCL

2. The meeting commenced with the welcome to the members/participants by Ms. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru.

3. The Chairperson asked the Superintendent (Technical) to read out the agendas/ points for the meeting.

4. The Superintendent (Technical) informed that the Commissionerate had received 1 agenda/point from M/s. MRPL and 5 agenda/points from Mangaluru Customs House Agents Association. The Superintendent (Technical) read the Agenda/Point raised by M/s. MRPL, which is replicated as below:

“We are filing provisional Shipping Bill for our export cargoes and once the final quantity is ascertained as per bill of lading, the shipping bill has to be amended after cancelling LEO, a few of our shipping bills are pending to be amended as Customs EDI Service Center is not functioning as usual, the same issue was highlighted to us by our CHA Expediting the process helps us submit the final quantity of shipping bill for bank realization. Failing to do so will result in commercial losses and disruption in our export obligations. We request you to kindly take up the matter and ensure seamless functioning of EDI services.”

5. In this regard, the Chairperson assured the Trade that necessary efforts are being made to resolve the ongoing EDI service issues at the earliest. Additionally, it was informed that an officer will be designated and mapped in the EDI system to assist the trade proactively and facilitate timely resolution of related matters.

6. The Superintendent (Technical) then read the 1st Agenda/Point raised by Mangalore Customs House Agents Association. The same is replicated as below:

“The Trade is affected very badly especially Importers / Exporters and Steamer Agents due to the closure of EDI Service Centre at Mangalore Customs. It is understood that in Other Stations the EDI Service Centre is operative and the Trade is able to do their transactions smoothly. But in Mangalore Customs, even though we took up the issue from January 2025, onwards, it is yet to be resolved and the day-to-day work like amendments, Personal baggage Checklist and other requirements are suffering without a proper solution. Please do the needful to restart the EDI Service Centre at Mangalore, which is a Customs Station, where the need is much more than any other station.”

7. The Chairperson assured the trade that necessary efforts are being made to resolve the ongoing EDI service issues at the earliest.

8. The 2nd Agenda/Point raised by Mangalore Customs House Agents Association is replicated as below:

“The System is not working properly for E-Bonds and the Trade is suffering due to this.”

9. The Chairperson informed the Trade that the concerns regarding various technical issues encountered during the E-Bond filing process by the stakeholders have been duly compiled and forwarded to the ICEGATE technical team for prompt resolution. During the meeting, the Trade representatives expressed their gratitude to the Customs Department for the continuous support and guidance extended during the implementation of the Electronic Bond (E-Bond) system.

10. The Superintendent (Technical) then read the 3rd Agenda/Point raised by Mangalore Customs House Agents Association.

“Now a days the FSSAI Test report is received after 5-6 days after drawing samples which is affecting the Trade.”

11. The Chairperson requested Shri Philip C.C., President of the MCHA Association, to elaborate on the issue. Accordingly, Shri Philip C.C. provided a detailed explanation. In response, the Chairperson noted that oil and cashew are the major commodities handled at Mangalore Port. The Trade Association was advised to consider investing in laboratory facilities to ensure timely sample testing without disrupting trade operations. The Chairperson further requested the Trade Association to submit a formal representation, based on which a letter may be sent to the Chief Commissioners office.

12. The 4th Agenda/Point raised by Mangalore Customs House Agents Association is as below:

“G Card Exam conducted almost one year back and many Applications got rejected due to minor issues and the pass rate was 'O'. In view of this, we have requested in the last PTFC meeting to conduct the 'G-Card examination at the earliest so that the failed candidates as well as the rejected Applicants and others who are interested can take up the examination.”

13. The Chairperson has informed the trade that the matter will be taken up with the Chief Commissioner and G-Card examination will be conducted as per the instruction received.

14. The Superintendent (Technical) had read the 5th Agenda/Point raised by Mangalore Customs House Agents Association. The same is replicated as below:

“Based on the Board instructions vide. Notification No 62/2021 Customs (NT) dated 23.07.2021, all Customs Brokers Licenses are with Lifetime validity. We request that all CB Licenses issued by Policy Station Mangalore may be endorsed with Lifetime validity.”

15. The Chairperson has informed the trade that the Commissionerate will look into the matter and get back to them after discussion.
16. These minutes issues with the approval of the Chairperson.

(शोभा पेरेस भट्ट / Shobha Peres Bhatt)
सहायक आयुक्त / Assistant Commissioner

To,

1. All the Members of PTFC.
2. Others as per mailing list.
3. Copy to OLIC section, for Hindi version.