



सीमा शुल्क आयुक्त का कार्यालय
नव सीमा शुल्क भवन, पणंबूर, मंगलूर - ५७५०१०
OFFICE OF THE COMMISSIONER OF CUSTOMS
NEW CUSTOMS HOUSE, PANAMBUR, MANGALURU - 575 010

Telephone No. 0824-2408164, Website: bangalorecustoms.gov.in, Email: commr-cusmnglr@nic.in

Computer No.: 24502

Date: As e-signed

Minutes of the 11th Permanent Trade Facility Committee (PTFC) meeting held on 17.07.2025

The Permanent Trade Facility Committee(PTFC) was constituted vide Circular dated 07.01.2022. The Eleventh Meeting of the PTFC was held on 17thJuly, 2025 from 15.00 hours at 4th Floor, Conference Hall, Custom House, Mangaluru. Smt. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru, chaired the PTFC meeting. The following officers/members attended the meeting:

Sl. No	Name of the Officer/Members Shri/Smt./Ms.	Designation/Department/Organization
1	Biju Thomas	Additional Commissioner, Customs Commissionerate, Mangaluru
2	Harikrishnan D.	Joint Commissioner, Customs Commissionerate, Mangaluru
3	B. K. Gopala Krishna	Assistant Director, DGTS, Bengaluru Zonal Unit
4	Aravinda Raja	Assistant Commissioner, Customs Commissionerate, Mangaluru
5	A. Haridas	Assistant Commissioner, Customs Commissionerate, Mangaluru
6	Rameshchandra M.	Assistant Commissioner, Customs Commissionerate, Mangaluru
7	Vikas	Appraiser, Import
8	Anil Kumar Sain	Superintendent of Customs, PCA
9	Rahul Shukla	Superintendent of Customs, Export
10	Shankar Babu Giddi	Superintendent of Customs, Custom House
11	Santhosh Kumar K	Superintendent of Customs, Docks
12	Sunil Kumar	Superintendent of Customs, Vigilance
13	Ajay Kumar	Superintendent of Customs, EDI
14	Manoj Karatha	Superintendent of Customs, Recovery
15	Philip C. C.	President, CHA Association
16	Sudhindra K.	Officer, Aspinwall
17	Vinod Kumar	AGM, JM BAXI
18	Prashanth Chowta	Amogha Shipping Agency
19	Jayanta E. Naik	APPO (PP), PQS Mangaluru

20	Devi Prasad	Cargo Links
21	Prashant C.G.	Secretary, M.S.A Association
22	Divesh N. Khona	General Manager, DBK
23	Karunakar Patali	Sri Ganesh Shipping Agency
24	Venugopal	G Narayana & Co.
25	Shailesh	Sankar Agencies
26	Anand Pai	Asst. Manager, Classic Clearing & Forwarding

2. The meeting commenced with the welcome to the members/participants by Smt. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru.

3. The Superintendent (Technical) appraised the meeting the Agenda/Point raised by M/s. Blueline Foods. M/s Blue line is an AEO T-2 certificate holder from 2018 onwards. They had applied for AEO T3 certificate on 23/01/25. However no communication has been received by them as to the status of the application. In this regard, Shri. Biju Thomas, Additional Commissioner, clarified that the issue has already been taken up with CCO, and necessary action will be taken to process the said application at the earliest.

4. Further, Shri Harikrishnan D., Joint Commissioner, highlighted the measures taken to address technical issues with the new webforms. An Inspector has been assigned to ensure smooth processing of applications, regular coordination with Systems officials is underway, and trade stakeholders have been informed to raise tickets via ICEGATE. A WhatsApp group has also been created to enable real-time issue reporting and quicker resolutions.

5. The Chairperson emphasized a structured approach by suggesting dedicated time slots for trade assistance, ensuring efficient support without affecting regular duties of the officers. Trade stakeholders were also encouraged to continue exploring and utilizing the webforms to build confidence in the new system.

6. On being enquired about other similar issues being faced by the trade, Shri Vinod Kumar, AGM, JM BAXI, shared that there were some challenges with SDM amendments which are not regular on the ICEGATE portal. The issue has already been raised with ICEGATE, and the Joint Commissioner further advised sharing it in the WhatsApp group to facilitate timely resolution.

7. Trade representatives highlighted that the E-bond portal automatically selects the Bank Guarantee (BG) option and requests to upload BG, which is not required for PD bonds, Advance Licence bonds, and EPCG bonds. The Chairperson directed the Import/Export sections to compile these cases and raise the issue with NESL and ICEGATE for resolution.

8. Further, Shri Vikas, Appraiser, requested comments on the issues faced with respect to FAG bills. No issues were flagged during the meeting and trade representatives clarified that any such issues will be flagged as and when they come to notice.

9. The Chairperson informed that henceforth, PTFC meetings will be conducted during the 2nd week of each month and directed all stake holders to submit agenda points by the end of the first week.
10. These minutes are issued with the approval of the Chairperson.

(एम. रमेश चंद्र / M. Ramesh Chandra)
सहायक आयुक्त / Assistant Commissioner

To,

1. All the Members of PTFC.
2. Others as per mailing list.
3. Copy to OLIC section, for Hindi version.