



**सीमाशुल्कआयुक्तकाकार्यालय**  
**नवसीमाशुल्कभवन, पणंबूर, मंगलूर-५७५०१०**  
**OFFICE OF THE COMMISSIONER OF CUSTOMS**  
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Computer No.: 24502

Date: As e-signed

**Minutes of the 12<sup>th</sup> Permanent Trade Facility Committee (PTFC) meeting held on 18.08.2025**

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The Permanent Trade Facility Committee (PTFC) was constituted vide Circular dated 07.01.2022. The Twelfth Meeting of the PTFC was held on 18<sup>th</sup> August, 2025 from 15.00 hours at 4<sup>th</sup> Floor, Conference Hall, Custom House, Mangaluru. Ms. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru, chaired the PTFC meeting. The following officers/members attended the meeting:

Sl. No	Name of the Officer/Members Shri/Smt./Ms.	Designation/Department/Organization
1	Biju Thomas	Additional Commissioner, Customs Commissionerate, Mangaluru
2	B. K. Gopala Krishna	Assistant Director, DGTS, Bengaluru Zonal Unit
3	Senthil Kumaran	Assistant Commissioner, Customs Commissionerate, Mangaluru
4	Madhusoodhana S. Bhat	Assistant Commissioner, Customs Commissionerate, Mangaluru
5	Rameshchandra M.	Assistant Commissioner, Customs Commissionerate, Mangaluru
6	A. Haridas	Assistant Commissioner, Customs Commissionerate, Mangaluru
7	Shankar Babu Giddi	Superintendent of Customs, Custom House
8	Aji V. V.	Superintendent of Customs, Docks
9	Rahul Shukla	Superintendent of Customs, Export
10	Vikas	Appraiser, Import
11	Sunil Kumar	Superintendent of Customs, Vigilance
12	Mangala B.	Superintendent of Customs, TSK
13	Vikas Kumar	Superintendent, Technical
14	Samaresh Tikader	Inspector, TSK
15	K. Y. Bharath	Inspector, Vigilance
16	Vishnu Divakar	Inspector, Technical
17	Philip C. C.	President, CHA Association

18	Prashant C.G.	Manager, Interocean Shipping Pvt. Ltd
19	Vinod Kumar	AGM, JM BAXI
20	Siyaram Yadav	Chief Manager (Finance), MRPL
21	Shrinidhi Navilekar	APPO (PP), PQS Mangaluru
22	Anish N. P.	Sales, Oriental EXIM
23	Rajesh S. Bangera	Deputy Manager, Aspinwall
24	Raghu Rao	Meridian Freight
25	Vikas	ETA Logistics
26	Aris Mohammad	Delta Infralogistics
27	Prashanth Chowta	Amogha Shipping Agency
28	Devidas	MBK Logistix

2. The meeting commenced with the welcome to the members/participants by Ms. P Vinitha Sekhar, Commissioner of Customs, Mangaluru.

3. The Superintendent (Technical) read the Agenda/Point raised by M/s. Oriental Exim Agency. They raised the issue of a recent case where permission was sought for cross-stuffing of a container in transit on account of technical issue. M/s Oriental Exim requested issuance of an SOP for dealing with such situations in future.

4. In this regard, Shri. Rameshchandra M, Assistant Commissioner (Docks) informed that the cargo was food stuff i.e., "Frozen Potato Products-French Fries" being transported from Mundra Port to Chittagong (Bangladesh). M/s. Oriental Exim Agency had not furnished documents like communication from the Master informing about malfunctioning of the subject container, letter from the shipper giving no objection for offloading and cross-stuffing of cargo, Letter from NMP authorities or JSW Container Terminal about allotment of shed for cross-stuffing, NOC issued by the Customs at Mundra Port (load port) for cross-stuffing of cargo and hence permission was granted only for offloading the malfunctioning container from the vessel and for repair without breaking the seal. It was further noted that the shipping line had submitted the necessary documents at Cochin Port, where the cross-stuffing was subsequently carried out. The Chairperson assured that the procedures being followed at other ports, including Cochin Port, for cross-stuffing of containers would be examined. Based on this, a Standard Operating Procedure (SOP) will be formulated and issued to address similar situations in the future.

5. Upon being enquired about other issues faced by the trade, Shri. Prashant C.G., Manager, Interocean Shipping Pvt. Ltd., informed that although some agents have successfully filed the SDM and received confirmation messages, the corresponding cargo details are not being reflected on the ICEGATE portal. Attempts to re-submit the SDM have been unsuccessful, with agents receiving error messages such as "SDM has already been filed" and "SDM cannot be filed for the VCN status." Despite multiple attempts to communicate the said issue with ICEGATE support for a resolution, the issue remains unresolved. In this context, the Chairperson suggested that a consolidated representation from the affected units may be submitted, so that the matter can be formally taken up with ICEGATE by the department.

6. The matter of G-Card examination was brought up by the trade. The Chairperson assured that the matter will be taken up with the Chief Commissioner and G-Card examination will be conducted as per the instruction received.
7. It was brought to the notice of the Chairperson by members of the trade that the NOCs issued by Participating Government Agencies (PGAs), such as FSSAI and PQIS, are not being automatically integrated into the ICEGATE system. Instead, these NOCs are required to be manually entered into ICES by the Assistant Commissioner (Docks), which is leading to increased dwell time for cargo clearance.
8. In response, the Chairperson directed the concerned officers to verify the data from 1-4-2025 to 31-7-2025 and ascertain the number of NOCs that have been manually updated in ICES compared to the total number of NOCs issued by the PGAs, so that the matter could be taken up with ICEGATE for resolution.
9. These minutes are issued with the approval of the Chairperson.

सहायक आयुक्त / Assistant Commissioner

To,

1. All the Members of PTFC.
2. Others as per mailing list.
3. Copy to OLIC section, for Hindi version.