

		
<p>सीमा शुल्क आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS बेंगलुरु सिटी कस्टम्स आयुक्तालय BENGALURU CITY CUSTOMS COMMISSIONERATE नंबर-1, क्वीन रोड, केंद्रीय राजस्व (सी.आर.) भवन, बेंगलुरु- 560001, कर्नाटक No. 1, Queen's Road, C.R. Building, Bengaluru- 560001, Karnataka Email: commrcity-cusblr@nic.in</p>		

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MINUTES OF THE PTFC MEETINGS HELD ON 30.10.2025 AT ICD, WHITEFIELD, BENGALURU.		
Shri S. P. Singh, Commissioner of City Customs, Bengaluru, Chaired the 4th Permanent Trade Facilitation Committee (PTFC) meeting for the FY 2025-26 held on 30.10.2025 at ICD, WHITEFIELD BENGALURU. The following Officers/members of PTFC/Stakeholders attended the meeting:		
S/Shri/Smt./Ms/Dr		
1	M.S. Prithvi.	Additional Commissioner, BCC, Bengaluru
2	Nitish Karnatak	Joint Commissioner, ICD, BCC, Bengaluru
3	R Manjunatha	Assistant Commissioner, ICD, BCC, Bengaluru
4	M V Nandihalli	Assistant Commissioner, ICD, BCC, Bengaluru
5	B.J.Karthik	Assistant Commissioner, ICD, BCC, Bengaluru
6	Shivanarayanarajan	Assistant Commissioner, ICD, BCC, Bengaluru
5	Shankaraiah Tharala	Superintendent, BCC, Bengaluru
6	C Ajay Kumar	Manager, CONCOR, Bengaluru,
7	Prabhavati M K	Assistant Plant Protection officer
8	FIEO	No attendance
9	DGFT	No Attendance
10	Animal Quarantine	No Attendance
11	V.C Ravish	EEPC India
12	K N Manjunatha	Warehouse Manager, Marigold CFS,
13	Tulasiram B V	General Manager, Sattva, ICD,
14	Pranav Prem kumar	Senior Manager CWC, Bengaluru,
15	Sudheera	Manager, Marigold CFS,

1 6	Mohammed Rafique	CWC, CFS Incharge, General Manager(Exports)
1 7	Shashidhar	BCHAAL, Advisor
1 8	Putta Raju	BCHAAL, Treasurer
1 9	S.Balasubramaniyan	BCHAAL, Exec Committee member
2 0	Lokesh K	Om Sri Bhavisyath Logistics
2 1	Nagappa	CHA, Dahnay Logistics
2 2	A. Anbalagan	CHA, Asst. Mgr., Nippon Express,
2 3	Kishore T S	CHA, General Manager, Koushik Cargo Infra P Ltd.

As there were no new agenda points for this meeting, the Commissioner of Customs took up the compliance to the agenda points of the previous PTFC Meeting.

1. Interim Service Center Arrangements and EGM/ICEGATE Access Issues

There were delay and difficulties in filing and document uploading at the existing interim service center at CONCOR. The CHA association had reported that the Console agents have still refrained from obtaining their own user IDs for filing themselves. Upon request from the trade for one more interim service centre login ID at CWC, JC ICD had been asked in the previous meeting to examine the number of IGMs being filed by the shipping lines at the interim service centre at CONCOR. The Joint Commissioner (ICD) submitted the number of applications received for which the services of the Service Center were utilized for filing IGMs in last one month. Finding the number to be quite high, the CHA Association re-emphasized their request to create one more login ID. The Chairman requested the Joint Commissioner (ICD) to explore the possibility and undertake the prescribed procedure for creating one more login ID for CWC. General Manager, CWC assured to provide the required Space and manpower accordingly.

(Action: JC, ICD/CWC)

2. Infrastructure and Office Accommodation, Sanitation and Toilet Facilities at CWC

CWC informed that renovation work is in progress, including refurbishment of the canteen and creation of additional office space.

The CHA Association raised the issue of hygiene at CWC. In response, CWC assured that frequency for cleaning will be increased from twice to four times daily, and additional construction of seven new toilet blocks will be completed by mid-December 2025. CHA Association can give their feedback upon completion of such developments.

CWC stated that the food served is satisfactory and is also consumed by their own staff daily.

(Action: CWC/CHA Association)

3. Manual NOC Processing for Plant Quarantine.

Updating on the last PTFC, the PQ APPO informed that issue regarding manual application of NOC does not exist. The NOC requirement is generated by the System. Officer from the PQ said that as regards Merabu Logs and Tropical Wood (HS Code 44072900), manual NOC is being issued. The Chairman requested the PQ Officer to submit few specific Bill of Entry references where the system does not route the BE to their screen though Single Window, and where manual NOC gets necessitated. Upon submission of such information, the matter can be examined, and if need be, it can be taken up with DG Systems.

(Action: PQ)

4. Manual Issuance of NOC with respect to Animal Quarantine

One of the CHA representatives raised concern regarding manual issuance of NOCs with respect to Animal Quarantine (finished products). The Chairman requested the CHA Association to provide a few BE examples of such cases where manual NOCs were required. Upon submission of such information, the matter can be examined, and if need be, it can be taken up with DG Systems.

(Action: CHA Association)

Digitally signed by
Mudduveeraya Shivaprasad Prithvi
Date: 06-11-2025 21:05:52

**ADDITIONAL COMMISSIONER OF CUSTOMS
BENGALURU CITY CUSTOM**