

		
<p>सीमा शुल्क आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS बेंगलुरु सिटी कस्टम्स आयुक्तालय BENGALURU CITY CUSTOMS COMMISSIONERATE नंबर-1, क्वीन रोड, केंद्रीय राजस्व (सी.आर.) भवन, बेंगलुरु- 560001, कर्नाटक No. 1, Queen's Road, C.R. Building, Bengaluru- 560001, Karnataka Email: commrcity-cusblr@nic.in</p>		

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MINUTES OF THE 7th PTFC MEETINGS HELD ON 11.12.2025 AT ICD, WHITEFIELD, BENGALURU.		
Shri S. P. Singh, Commissioner of City Customs, Bengaluru, Chaired the 6th Permanent Trade Facilitation Committee (PTFC) meeting for the FY 2025-26 held on 11.12.2025 at ICD, Whitefield, Bengaluru. The following Officers/members of PTFC/Stakeholders attended the meeting:		
Shri/Smt./Ms./Dr		
1	M.S. Prithvi.	Additional Commissioner, BCC, Bengaluru
2	Nitish Karnatak	Joint Commissioner, ICD, BCC, Bengaluru
3	Devashish Paul	Deputy Commissioner, BCC, Bengaluru
4	Sivanarayan Rajan	Assistant Commissioner, ICD, BCC, Bengaluru
5	M V Nandihalli	Assistant Commissioner, ICD, BCC, Bengaluru
6	Manjunatha R	Assistant Commissioner, ICD, BCC, Bengaluru
7	Rakesh V.Giri	Assistant Commissioner, BCC, Bengaluru
8	Shankaraiah Tharala	Superintendent, BCC, Bengaluru
9	Vinay Singh Sikarwar	Superintendent, BCC, Bengaluru
10	Ramjas	Superintendent, BCC, Bengaluru
11	Tulasiram B V	General manager, ICD Sattva.
12	P Pranav	Senior Manager, CWC, CFS
13	C Ajay Kumar	Asst Manager, CONCOR, Bengaluru
14	K.N.Manjunatha	Manager, Marketing, Marigold CFS
15	Sudheera	GM, Marigold CFS
16	Dayanandan A J	TTP Technologies P Ltd.
17	Shashidhar	Past President, BCHAAL
18	S. Balasubramanian	Member, BCHAAL
19	V.C. Ravish	Deputy Director, EEPC India
20	Suresh N	Partner, Seair Impex

21	Akash S	Manager, Seair Impex
22	Kishore T S	MD, Koushik Cargo
23	M.Kiran Kumar	Vice President, BCHAAL
24	Dr. Madhu G.K.	RPQS, Bengaluru
25	Girish Narayan	Hon. Secretary, BCHAAL
26	Vachan D.P	Logistics Manager, Nemish Exports
27	AQCS. Bengaluru	No presentation
28	FPO, Bangalore	No representation
29	DGFT, Bangalore	No representation
30	FIEO, Bangalore	No representation

Compliance report to the previous minutes PTFC meeting held on 14.11.2025 was taken up by the Chairman:

1. Infrastructure and Office Accommodation, Sanitation and Toilet Facilities at CWC

The CHA Association had raised the issue of hygiene and broken tables in the canteen facility at CWC during the 6th PTFC meeting. In response, CWC assured that all the facilities will be completed by mid-December 2025. Representative of CWC, further stated that they have replaced the broken furniture and as regards hygiene, he said there appears to be some issues which will be solved before the next PTFC Meeting. The Chairman, with the concurrence of CHA Association and the CWC representative, stated that, in light of the CWC representative's assurance to complete the task in 15 days and to maintain the hygiene and sanitation in the canteen, the chairman stated that no further deliberations are required in this matter.

(Action: CWC/CHA Association)

2. Issues Related to Plant Quarantine (PQ)

PQ had in the previous PTFC Meeting stated that certain Bills of Entry (BEs) were not visible to them on the Single Window interface. PQ was advised to provide a few BE numbers for verification, which they had submitted. It was verified and found to be facilitated. The commissioner advised the PQ representative to further escalate the matter to DG Systems. The Chairman stated that no further deliberations are required in this regard.

(Action: PQ)

3. Issues Related to Animal Quarantine (AQ)

No representative from the AQ was present. In the previous PTFC meeting, the Chairman, had decided that the matter had been referred DG system by AQ for further integration of the Customs Circular No. 24/2022 – Customs dated 28.11.2022, the items listed in Annexure –B of the circular were not required to be sent to AQ for NOC in the ICES system. Meanwhile, JC ICD, has informed

that a process for the issue of instructions/advisory is being taken up at the local level, so as to instruct AC (Shed) to override forwarding of BE's to AQCS for NOC.

(Action: AQ & AC,

Shed)

4. Gate Port Code Issue

The Chairman directed the AC/DC Bond to take up the issue with DG Systems about the various problems faced by the Trade. Till the system is modified, the trade need to comply with the existing system put in place in the Portal. Further, the matter was once again discussed in length and the point the CHA raised earlier that the bond subsequent to Export cannot be closed is only on the basis of presumption, which cannot be heeded to. Chairman requested the CHA association to come up with specific issues and if still they are unable to close the Bonds, such issues may be brought to the notice of DC (Bonds), HQ, for redressal.

(Action: CHA Association, Warehouse owners, AC/DC-Bond)

Agenda points for the 7th PTFC Meeting, which was taken up by the Chair.

1. EEPC India has submitted the following as agenda points:

Name of the Company	Issues
MANN AND HUMMEL FILTER PRIVATE LIMITED	<ol style="list-style-type: none"> 1. Delay in BOE Amendments Although a simplified procedure for Bill of Entry (BOE) amendment has been announced, in practice, amendments often take several months. We suggest introducing a fixed timeline and escalation mechanism for timely completion. We experienced delay relating to other customs stations and not for Bengaluru. 2. Issuance of Out-of-Charge (OOC) While the system works smoothly under normal circumstances, delays occur when officers are rotated or reassigned. A defined time limit for issuing OOC would ensure consistency and predictability. 3. SCNs for Non-Realization of Export Proceeds We observe that over 98% of BRCs are issued, and the remaining cases involve minor shortfalls, often due to bank charges. The customs system should incorporate tolerance limits and correctly identify genuine non-realization cases to avoid unnecessary SCNs. This also relates to other customs station 4. Virtual Personal Hearings (PH) After submission of e-BRC or evidence of duty payment for short realization, PH notices are issued. We recommend making Virtual PH the default option, especially when the assessee must travel to another city for hearings. 5. Refunds – Online vs Manual Filing

	<p>Currently, ICEGATE allows online refund filing only for cases linked to BOEs. Refunds such as pre-deposits without BOE correlation, are not permitted online. We suggest issuing a circular allowing manual filing for such refunds until the system is updated.</p>
<p>TTP TECHNOLOGIES PVT LTD</p>	<p>Single All-India Multipurpose Electronic Bond – Linking of New Authorizations Not Working</p> <p>We have executed a Single All-India Multipurpose E-Bond for ₹19,00,00,000/- Schemes (Scenario B – E1 Code) covering:- EPCG/Advance Authorisation (AA)/DFIA-Export turnover more than ₹5 core--Issue: New Licenses Not Linking</p> <p>We are unable to link newly issued EPCG Authorisations / Advance Licenses (AA) under this multipurpose bond. Delays as Bills of Entry cannot be filed under the EPCG/AA exemption benefit.</p> <p>2. Warehouse Bond Issues (Scenario E – W2 – Non-AEO – Sensitive Goods)</p> <p>Our imported products (paint-related materials) fall under the sensitive goods category. As per the system 1 under Scenario-E (W2 category), the system is automatically insisting on 50% Bank Guarantee (BG).</p> <p>Issues Faced:</p> <p>(a) 50% BG exemption not permitted for Status Holders. As per policy, Status Holders are eligible for BG relaxation, but the system does not provide an option to claim this exemption under multipurpose e-bond. (b) No option to modify the bonded warehouse scenario</p> <p><u>There is no provision to:</u></p> <ul style="list-style-type: none"> · Edit/modify the scenario from W2 → WZ in the approved e-bond (which would allow smoother compliance), or · Allow Customs officers to update/approve the scenario from their end, or · Allow removal of BG through the ICEGATE portal for STATUS HOLDERS. <p>Due to the above system limitations, the Customs authorities are insisting for a new bond for each requirement. This is causing significant operational hardship, including delays in filing Bills of Entry, and is resulting in avoidable demurrage</p>

	and detention charges payable to the shipping lines.
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No representative of Mann and Hummel Filter P Ltd., were present to explain the issue submitted by them. Therefore, the Chairman stated that the said importer even though has raised several issues but no one was present to represent their issues or to explain the difficulties during the PTFC meeting. There are issues which do not pertain to ICD, Whitefield as stated in their representation. As regards other issues, the chairman verified with the JC, ICD and stated that no such delays have taken place in ICD, Whitefield. CHA association also endorsed the above fact stated by the Chairman.

As regards the issue concerning out of Charge, the officers of ICD responded that the B/E's are examined and report are given on the same day of examination, as and when the goods are presented to them for examination. The Chairman accordingly found that the issue raised has to be substantiated with specific instances if at all they have raised the issue. As no representative was present to explain their points, the Chairman stated that no further deliberations are required and the matter can be taken as resolved. Still if any issues persist with the importer, they are free to raise issues with specific instances during the next meeting.

As regards the difficulties faced by TTP Technologies P Ltd., the importers explained that they had provided a multiple bond for Rs. 19 Crore, which is not being accepted by the System. It is considering the multiple bond as single bond and not allowing multiple debits against this bond. DC Bond and the officers of ICD Bond Section explained that this was an issue in the System. As temporary solution, the Chairman suggested that consignment wise Bond may be provided by the importer and the goods cleared. Chairman directed DC Bond to list all such issues relating to e-bonds and Bank guarantees and write to DG Systems under his signature for an early solution.

Mr. Vachan of Nimish Exports requested that permission may be given for submission of manual bonds instead of e-bonds, to which the chairman said the general permission cannot be given. E-bond is a must, however, AC Bond can take a decision based on specific problems faced by the importer on case to case basis. No general permission can be given.

The meeting ended with a thanksgiving note to all the stakeholders for their presence and valuable inputs/suggestions to smoothen and help in faster clearance to facilitate ease of doing business.

Digitally signed by
Mudduveeraya Shivaprasad Prithvi
Date: 15-12-2025 13:07:34

**ADDITIONAL COMMISSIONER OF CUSTOMS
BENGALURU CITY CUSTOMS**