

		
<p>सीमा शुल्क आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS बेंगलुरु सिटी कस्टम्स आयुक्तालय BENGALURU CITY CUSTOMS COMMISSIONERATE नंबर-1, क्वीन रोड, केंद्रीय राजस्व (सी.आर.) भवन, बेंगलुरु- 560001, कर्नाटक No. 1, Queen's Road, C.R. Building, Bengaluru- 560001, Karnataka Email: commrcity-cusblr@nic.in</p>		

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MINUTES OF THE 9th PTFC MEETINGS HELD ON 13.01.2026 AT ICD, WHITEFIELD, BENGALURU.

Shri S. P Singh, Commissioner of City Customs, Bengaluru, Chaired the 5th Permanent Trade Facilitation Committee (PTFC) meeting for the FY 2025-26 held on 13.01.2026 at ICD, WHITEFIELD BENGALURU. The following Officers/members of PTFC/Stakeholders attended the meeting:

S/Shri/Smt./Ms./Dr

1	M.S. Prithvi.	Additional Commissioner, BCC, Bengaluru
2	Nitish Karnatak	Joint Commissioner, BCC, Bengaluru
3	B.J. Kaarthik	Assistant Commissioner, ICD, BCC, Bengaluru
4	M V Nandihalli	Assistant Commissioner, BCC, Bengaluru
5	Shankaraiah Tharala	Superintendent, BCC, Bengaluru
6	C Ajay Kumar	Asst Manager, CONCOR, Bengaluru
7	Madhu Kapoor	Managing Director, Apparel & Leather Technics
8	Mohan N	Manager, Apparel & Leather Technics
9	Akash S	Manager, Seair Impex
10	Ashok G S	Manager, Sudarshan Cargo Pvt Ltd
11	K N Manjunatha	Marketing Manager, Marigold, CFS
12	Sudheera	General Manager, Marigold, CFS
13	Rahul Lengada	MD, Augen Klar

14	Suresh N	MD, Seair Impex
15	Kishore T S	MD, Koushik Cargo
16	Nanjundaswamy J.C	RPQS, Bengaluru
17	Pranav Premkumar	Senior Manager, CWC, Bengaluru
18	S. Balasubramanian	BCHAAL, EC Member
19	Shashidhar	Member, BCHAAL
20	Putta Raju	Treasurer, BCHAAL
21	Girish Narayan	BCHAAL, Secretary.
22	FPO, Bangalore	No representation
23	DGFT, Bangalore	No representation
24	FIEO, Bangalore	No representation

Review of Previous Agenda Points

1. Infrastructure and Office Accommodation, Sanitation and Toilet Facilities at CWC

The CHA Association had raised the issue of hygiene and broken tables in the canteen facility at CWC during the 6th PTFC meeting. In response, CWC assured that all the facilities will be completed by mid-December 2025. Shri Manjunath R, Assistant Commissioner visited the CWC premise along with the representatives of the BCHAAL and CWC. He has endorsed the poor infrastructure available in the CWC. Before enforcing any legal provisions in this regard, the Chairman directed that the representatives from BCHAAL and CWC will organize a joint tour of the CWC premise and prepare an outline for specific requirement for upgradation of the facilities in CWC. CWC can initiate developmental activities in these lines, in response to which CWC representative agreed. Fulfilment of promises by CWC will be ascertained only on these mutually agreed upon parameters.

(Action: CHA Association, CWC)

New Agenda Points

2. Implementation of Shipping Container for Export Cargo to be considered as a Unit of Package.

Representative from BCHAAL highlighted the **DG Systems Advisory No.49/2025 dt. 11.08.2025** concerning the treatment of Shipping Containers for Export Cargo as a unit of package. The Chairperson requested the officers of ICD about the actual facts, to which the officers stated that when there are multiple containers, the system picks up one container and fixes a percentage of examination to be carried out with respect to that particular container. This requires the container marked for inspection to be de-stuffed. The CHAs expressed their unhappiness in de-stuffing the entire container, as expressed by the Exporters. The Chairperson informed the quorum that the referred advisory issued by the Board has to be followed as per RMS instructions interjected and local administration cannot interfere with the directions given by the RMS. The resolution does not fall with this office and the direction given by the Systems has to be followed strictly. CHA Association also brought to notice that in spite of the DG Systems Advisory, RMS Instructions are not marking the containers, but marking the individual packages across various containers covered in the Bill of Entry. They requested that the same may be brought to the notice of DG Systems. The Chairperson directed the Technical section to forward the concern of the CHA Association to DG System, and show compliance before the next meeting.

(Action: Technical Section)

3. E-Delivery Orders are not issued by Shipping Lines / Forwarders.

CHA Association submitted that the CBIC vide **Circular No.24/2015 dt. 14.10.2015** has directed all Customs Formations to direct all Custodians and Shipping Lines to issue e-Delivery Order to improve Ease of Doing Business. However, in Bangalore CFSs, the shipping lines do not have their offices and they worked through their representative office/console agent. Many shipping lines have authorized one M/s Master Marine for local operations and others have authorized individuals for this purpose. Unfortunately, these local agents do not provide e-DO but clearing agent/CHAs have to visit their offices and collect the physical DO copy. The process is burdening, time consuming and not in line with the Board's circular. Shri Balachander from CONCOR submitted that they have an application for generation of the e-DO but not many shipping lines are on board to utilize the facility. Further representative from CWC/Sattva/Marigold informed that they do not have any such facility.

The Chairperson directed that the console Agents /Freight forwarders /Shipping Agents should to be part of the next PTFC Meeting to understand their difficulties and non-adherence to Board's instructions. Also directed all custodians to develop mechanism/tools for generation of e-DO, and come

up a concrete plan of action /road map for the implementation of the E-DO by the next PTFC Meeting. The Chairperson also opined that CONCOR should give wide publicity amongst the console agent/shipping agent to utilize their services of E-DO, which is brought in place by them.

(Action: CHA Association, ICD, All Custodians, Console Agents /Freight forwarders /Shipping Agents)

4. Requirement of Service Centre at ICD as per decisions arrived at the earlier Meeting.

The CHA Association represented that the Service has been discontinued in the Bangalore location whereas in other locations like Delhi and Hyderabad, service Centers are still functioning. In the absence of SC, the CHAs have to approach officer for service center related facilities which is burdening the officers having Service Center mapping and also causing discomfort to CHA's. Shri Manjunath, AC informed that the service center id is provided to CONCOR however due to non-functioning, the id was blocked and DG (System) is not allocating new ids. Further, the onus lies with the console agents / shipping lines to file IGM online from their own IDs. Their failure to file online IGM, is compelling the requirement of service centre even after its discontinuation by the Board.

The Chairperson advised the CHA Association to collate data from other ports regarding functioning of Service Centers in other ICDs/CFSs, as claimed by them. The chairperson also directed that the Console agent /Shipping line agents should be invited for next PTFC meeting to understand their difficulties as to why they are not adhering to the Board's instructions.

(Action: CHA Association, ICD, All Custodians, Console Agents /Freight forwarders /Shipping Agents)

5. Requirement of Trade Facility Circular in respect of cancellation of Bonds under MOOWR SCHEME.

The CHA Association submitted that problems are being faced by them in respect of cancellation of Bonds under MOOWR SCHEME, and sought issuance of a trade / facility circular at local level. The Chairperson informed that the Board has not issued any circular / instruction in this regard. However, in case any circular/public notices have been issued by any other formation on this subject matter, the same may be placed before the next PTFC.

(Action: CHA Association)

As discussed in the earlier PTFC meetings it was once again reiterated by the Chairperson that the Customs Brokers are required to unambiguously convey the observations made by the customs officers

dealing with the clearance of goods to their clients. Like in last many PTFC meetings, the chairman again requested them to educate and sensitize their members as well as clients in following ethical practices including all the guidelines and provisions of the Customs and other allied acts in their actions and declarations in the import and export of goods. It was requested to bring to the immediate attention of the Customs authorities any bottlenecks, real or perceived, in the Customs clearance process. In this respect, the Chairperson further inquired from Customs Brokers Association whether any impediments were being faced by them in implementing these suggestions and whether all their constituent Members have been duly sensitized. The representatives of Customs Brokers Association re-affirmed that their members have been duly sensitized about their roles and responsibilities, the necessity of maintaining the highest ethical standards, proper dissemination of information to their clients and the issue resolution mechanism at ICD Whitefield.

The meeting ended by thanking all the stake holders for their presence and valuable inputs/suggestions for smooth and fast clearance, towards ease of doing business.

Digitally signed by
Mudduveeraya Shivaprasad Prithvi
Date: 19-01-2026 19:44:08

**Additional Commissioner of Customs
Bengaluru City Custom**