

		
<p><b>सीमा शुल्क आयुक्त का कार्यालय</b>  <b>OFFICE OF THE COMMISSIONER OF CUSTOMS</b>  <b>बेंगलुरु सिटी कस्टम्स आयुक्तालय</b>  <b>BENGALURU CITY CUSTOMS COMMISSIONERATE</b>  नंबर-1, क्वीन रोड, केंद्रीय राजस्व (सी.आर.) भवन, बेंगलुरु- 560001, कर्नाटक  No. 1, Queen's Road, C.R. Building, Bengaluru- 560001, Karnataka  Email: commrcity-cusblr@nic.in</p>		

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<b>MINUTES OF THE 8<sup>th</sup> PTFC MEETINGS HELD ON 30.12.2025 AT ICD, WHITEFIELD, BENGALURU.</b>		
Shri S. P. Singh, Commissioner of City Customs, Bengaluru, Chaired the 6th Permanent Trade Facilitation Committee (PTFC) meeting for the FY 2025-26 held on 30.12.2025 at ICD, Whitefield, Bengaluru. The following Officers/members of PTFC/Stakeholders attended the meeting:		
Shri/Smt./Ms./Dr		
1	Nitish Karnatak	Joint Commissioner, ICD, BCC, Bengaluru
2	Devashish Paul	Deputy Commissioner, BCC, Bengaluru
3	Sivanarayan Rajan	Assistant Commissioner, ICD, BCC, Bengaluru
4	M V Nandihalli	Assistant Commissioner, ICD, BCC, Bengaluru
5	Manjunatha R	Assistant Commissioner, ICD, BCC, Bengaluru
6	Rakesh V.Giri	Assistant Commissioner, BCC, Bengaluru
7	Vinay Singh Sikarwar	Superintendent, BCC, Bengaluru
8	Ramjas	Superintendent, BCC, Bengaluru
9	Dr. Krishna Reddy,	Senior GM, CONCOR, Bengaluru
10	A Balachander	TM, CONCOR, Bengaluru
11	Mohammed Rafique	EGM, incharge, CWC
12	Balajee G	Manager (Imp), CWC
13	M.Jagadeesh	Manager (Engg.), CWC
14	Sudheera	GM, Marigold CFS
15	Shashidhar	Past President, BCHAAL
16	S. Balasubramanian	Member, BCHAAL
17	Puttaraju	Member, BCHAAL
18	Girish Narayan	Member, BCHAAL
19	Ms. Danisha Minu	Deputy Director, FIEO India
20	R. Venkateshwaran	Manager, Global Express

21	Manjunath K N	Manager, Marigold
22	Dr. Madhu G.K.	APPO (Cus) RPQS, Bengaluru
23	Nagappa	Dahnay Logistics
24	AQCS. Bengaluru	No presentation
25	FPO, Bangalore	No representation
26	DGFT, Bangalore	No representation

**Compliance report to the previous minutes PTFC meeting held on 11.12.2025 was taken up by the Chairman:**

**1. Infrastructure and Office Accommodation, Sanitation and Toilet Facilities at CWC**

The CHA Association had raised the issue of hygiene and broken tables in the canteen facility at CWC during the 6<sup>th</sup> PTFC meeting. In response, CWC assured that all the facilities will be completed by mid-December 2025, in the last meeting. The Representative of CWC, stated that due to some technical issues, the infrastructure issues will be completed in another 30 days. The Chairman, with the concurrence of CHA Association and the CWC representative, stated that, in light of the CWC representative's assurance to complete the task in another month's time to maintain the hygiene and sanitation in the canteen, the chairman requested the Association members to wait.

(Action: CWC/CHA Association)

**2. Gate Port Code Issue**

The Chairman stated that he had a long discussion with the trade and officers to understand the issues pertaining to transfer of warehoused goods in the Warehouse Portal and took up the issue with DG Systems about the problem faced by the Trade. Gate Port Code error was brought to their notice. Officers of DG System acknowledged the same, and stated that they are in the process of developing a patch for resolution of the issue raised and to comprehensively address the problem. Chairman directed that till the system is rectified, as has already been adopted temporarily, the work-around solution of accepting manual bond (generated by system, but outside the e-Bond module) may continue. DC (Bond) also briefed the house about the steps taken by him with DG Systems and his day-to-day interactions on the tickets raised by the trade during their operations in the Warehouse Module. He informed that he has been interacting with ICEGATE to get the various issues rectified as raised by the trade.

(Action: CHA Association, Warehouse owners, AC/DC-Bond)

3. As regards the difficulties faced by TTP Technologies P Ltd., the importers explained that they had provided a multiple bond for Rs. 19 Crore, which is not being accepted by the System. It is considering the multiple bond as single bond and not allowing multiple debits against this bond. The Chairman stated that he had a conversation with officers of DG Systems about this issue and

they are yet to reply. Till then, as temporary solution, the Chairman suggested that consignment wise Bond may be provided by the importer and the goods cleared.

4. The JC ICD informed the members about the Time Release Study that is being conducted from 1<sup>st</sup> Jan to 7<sup>th</sup> Jan 2026 at ICD, WFD and requested the members of the trade to ensure timely payment of duty and taking out of charge. The Members of CHA association stated that MNC's working in Bengaluru are closed till 4<sup>th</sup> January 2026, which will result in delay in payment of duty by such companies. Only after they resume will there be release of funds and therefore payment of duty. Nevertheless, the Chairman requested the members to wholeheartedly cooperate in this Time Release Study.

5. As discussed in the earlier PTFC meetings it was again reiterated by the Chairman that the Customs Brokers are required to unambiguously convey the observations made by the customs officers dealing with the clearance of goods to their clients. Like in last many PTFC meetings, the chairman again requested them to educate and sensitise their members as well as clients in following ethical practices including all the guidelines and provisions of the Customs and other allied acts in their actions and declarations in the import and export of goods. It was requested to bring to the immediate attention of the Customs authorities any bottlenecks, real or perceived, in the Customs clearance process. In this respect, the Chairman further inquired from Customs Brokers Association whether any impediments were being faced by them in implementing these suggestions and whether all their constituent Members have been duly sensitized. The representatives of Customs Brokers Association Shri Shashidhar Hebbar, Shri Puttaraju & Shri Girish Narayan, stated that their members have been duly sensitized about their roles and responsibilities, the necessity of maintaining the highest ethical standards, proper dissemination of information to their clients and the issue resolution mechanism at ICD Whitefield.

### **New Agenda Points**

1. FIEO had proposed an agenda point with respect to non-disbursal of IGST refund for a specific case. Ms. Danisha Minu Dy Director FIEO informed that issue already got resolved before the date of this meeting.

The meeting ended with a thanksgiving note to all the stakeholders for their presence and valuable inputs/suggestions to smoothen and help in faster clearance to facilitate ease of doing business.

Digitally signed by  
Mudduveeraya Shivaprasad Prithvi  
Date: 30-12-2025 19:31:12

**ADDITIONAL COMMISSIONER OF CUSTOMS  
BENGALURU CITY CUSTOMS**