



सीमा शुल्क आयुक्त का कार्यालय
नव सीमा शुल्क भवन, पणबूर, मंगलूर - ५७५०१०
OFFICE OF THE COMMISSIONER OF CUSTOMS
NEW CUSTOMS HOUSE, PANAMBUR, MANGALURU - 575 010

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Computer No.: 24502 **Date:** As e-signed

**Minutes of the 17th Permanent Trade Facilitation Committee (PTFC) meeting
held on 28.11.2025**

The Permanent Trade Facilitation Committee (PTFC) was constituted vide Circular dated 07.01.2022. The Seventeenth Meeting of the PTFC was held on 28th November, 2025 in hybrid mode. Smt. P. Vinitha Sekhar, Commissioner of Customs, Mangaluru, chaired the PTFC meeting. The following officers/members attended the meeting:

Sl. No.	Name of the Officer/Members Shri/Smt./Ms.	Designation/Department/Organization
1	Biju Thomas	Additional Commissioner, Customs Commissionerate, Mangaluru
2	Harikrishnan D.	Joint Commissioner, Customs Commissionerate, Mangaluru
3	Madhusoodhana S. Bhat	Assistant Commissioner, Customs Commissionerate, Mangaluru
4	Senthil Kumaran	Assistant Commissioner, Customs Commissionerate, Mangaluru
5	Aravinda Raja	Assistant Commissioner, Customs Commissionerate, Mangaluru
6	Rameshchandra M.	Assistant Commissioner, Customs Commissionerate, Mangaluru
7	Santhosh Kumar K.	Superintendent of Customs, Docks
8	Shankar Babu Giddi	Superintendent of Customs, Custom House
9	Vikas	Appraiser, Import Assessment
10	Ajay Kumar	Superintendent, EDI
11	Anil Kumar Sain	Superintendent, EGM/IGM
12	Rahul Shukla	Superintendent, Export Assessment
13	Vikas Kumar	Superintendent, Technical
14	Ravi Ranjan Kumar	Superintendent, B&W
15	K. Y. Bharath	Superintendent (In-situ), Vigilance
16	Pushkar Raj	Inspector, Drawback & Refund
17	Vishnu Divakar	Inspector, Technical
18	H. S. Prakash	Assistant Director, DGTS, Bengaluru
19	Adarsh K.	Assistant DGFT, Bengaluru
20	S. K. Ravikiran	DTM, NMPA
21	Philip C. C.	President, CHA Association
22	C G Prashant	Manager, Interocean Shipping Pvt. Ltd.
23	Vinod Kumar	AGM, JM BAXI
24	Rajesh S. Bangera	Aspinwall & Co. Ltd.
25	Sudarshan Shettigar	Sri Ganesh Shipping Agency
26	Jagannath Naik M.	Cargo In-charge, Mangalore Intl. Airport

27	Nownith Kumar	Consultant, JSW Mangalore Container Terminal Pvt. Ltd.
28	Prakash	H R Head, JSW Mangalore Container Terminal Pvt. Ltd.
29	Prathiksha Shetty	ICC Member, JSW Mangalore Container Terminal Pvt. Ltd.
30	D P Shetty	Manager (Finance), MRPL
31	Prasad C G	Alvares & Thomas
32	Krishna Reddy	Manager, Adani Power Limited

2. Shri. Biju Thomas, Additional Commissioner, Customs Commissionerate, Mangaluru, commenced the proceedings by welcoming all the members/participants.

3. With respect to the first agenda item received from M/s. Aditya Birla Global (India) Pvt. Ltd. regarding the technical issue in their refund application (ARN IG24102025114900010, dated 24.10.2025), the discussion was deferred due to the absence of any representative from the unit.

4. Regarding the second agenda item on the SDM amendment issue, which had also been deliberated in previous meetings, Shri C. G. Prashant, Manager, Interocean Shipping Pvt. Ltd., informed that out of 31 pending cases, DG Systems had raised queries in respect of 6 cases. The trade has already submitted their responses and is awaiting further action. For the remaining 22 cases, for which queries have also been received from DG Systems, he stated that replies from all stakeholders are awaited so that a consolidated response can be filed.

In this context, Shri Anil Kumar Sain, Superintendent (IGM/EGM), added that in cases where no queries are pending, he has personally contacted DG Systems and ICES teams on 25.11.2025, requesting expedited resolution.

5. Shri Biju Thomas, Additional Commissioner, deliberated upon the third agenda item concerning “Flexible work hours and safe transportation for women traders”, as highlighted in the Board’s letter dated 26.11.2025. He informed that during field visits by the World Bank Team between July and August 2023 for the survey on “Trade Facilitation and Gender Equality”, issues such as lack of flexible work hours and inadequate safe transportation options for women working late hours or in remote locations were identified. The Board has directed that these issues be examined in consultation with stakeholders so that appropriate measures may be taken to address the concerns of women traders.

6. In this context, the Chairperson sought details from the trade regarding action taken on previous instructions concerning the establishment of gender-responsive infrastructure as outlined in Circular No. 03/2024-Customs, including the setting up of crèches and Internal Complaints Committees (ICCs) to make workplaces more women-friendly.

7. Shri Nownith, representing M/s JSW Mangalore Container Terminal Pvt. Ltd. (JSW-MCTPL), informed the Committee that the required details had already been submitted via email dated 28.11.2025. Upon being queried regarding the availability of a crèche facility, Smt. Prathiksha Shetty, ICC Member of JSW-

MCTPL, stated that no such facility was available as the office employs fewer than ten female employees.

8. The Chairperson clarified that, irrespective of the number of female employees, any establishment employing fifty or more employees is mandated under the Maternity Benefit (Amendment) Act, 2017 to provide a crèche facility. She further stated that this matter would be discussed in detail in the next PTFC meeting and urged all stakeholders to ensure adherence to the provisions of the Act. The Chairperson additionally noted that inspections, as prescribed under Board Circular No. 44/2020-Customs dated 08.10.2020, may be conducted at various units under the Mangaluru Commissionerate to ensure strict compliance by custodians.

9. The Chairperson additionally suggested that a detailed statistical analysis be undertaken by collecting data regarding the number of women employees in the trade, their roles in day-to-day operations, and other relevant parameters.

10. These minutes are issued with the approval of the Chairperson.

सहायक आयुक्त/ Assistant Commissioner

To,

1. All the Members of PTFC.
2. Others as per mailing list.
3. Copy to OLIC section, for Hindi version.