



सीमाशुल्क के प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
हवाई अड्डा एवं एअर कार्गो आयुक्तालय/
AIR PORT & AIR CARGO COMMISSIONERATE
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MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE (PTFC)
MEETING HELD ON 13-03-2026

The Permanent Trade Facilitation Committee (PTFC) Meeting for the trade partners / members of the Bengaluru Airport and Air Cargo Complex Commissionerate was convened on 13th March 2026 at 3.00 PM. The meeting was held in virtual mode using Webex portal. Commissioner of Customs, AP & ACC Commissionerate, Smt. Sucheta Sreejesh chaired the meeting. The following officers and representatives of various stakeholders attended the meeting.

Sl.No.	Name S/Shri/Smt/Ms.	Designation
1	Dr. Gunjal Sandeep Suryabhan	Joint Commissioner, ACC
2	Dr. Piyush Barasu Badhe	Joint Commissioner, ACC
3	Dr. Syed Zahed Ali	Deputy Commissioner, ACC
4	Sivakumar K.R	Assistant Commissioner, ACC
5	Prakash L Dhage	Assistant Commissioner, ACC
6	Senthil Kumar	Assistant Commissioner, ACC
7	H S Prakash	Assistant Director, DGTS
8	M. Shankuntala	Assistant Drug Controller, CDSCO, Bengaluru
9	Adarsh K	Assistant Director, DGFT
10	M K Shankar Rao	PPO, RPQS
11	Vanitha L S	PPO, RPQS
12	Asha N	Superintendent, ACC
13	Naga Satyanarayana	Manager - Cargo Business Integration, BIAL
14	Satya Y	Deputy Manager BIAL
15	Vinay Varma	Senior Manager BIAL
16	M. Kusumakar Naik	Terminal Head, International Cargo Terminal, WFS
17	Mahadeva	VP, Operations, MENZIES
18	R Srinivas	Sr. Manager, M A BLR Cargo
19	Lokesh B K	Clearance Manager, DHL Express
20	Pavan Mruthyunjaya	Cus. Regulatory SPC, FEDEX
21	Rahul Rathod	Manager, FEDEX
22	Ramachandra Rao	Manager - Clearance, FEDEX
23	Girish Narayan	Secretary, BCHAAL
24	Mr.Eswara sundar,	Director, AEPC, Tirupur
25	P. Dorababu	Asst. Director, AEPC
25	S Vijaya Kumar	Assistant, AEPC, Tirupur
26	V Chandru	V.Chairman, ACFI, BLR
27	Soma Chaudhury	Jt. Director, FIEO
28	Puttaraju	BCHAAL Member
29	S Balasubramanian	BCHAAL Member

2. At the outset, the Chairperson, welcomed the members of the PTFC and Officials present in the meeting. The following agenda point was received for the scheduled meeting were discussed during the meeting;

Point No. 1

Mr. Dorababu, AEPC, Bengaluru submitted that they are in receipt of an email dated 05-03-2026 from M/s. AR Apparel, Tirupur, informing that the non-receipt of IGST and DBK refund benefits for the below mentioned shipping bills pertaining to Bangalore Airport (INBLR4). Further, they have also stated that already updated and submitted the required documents. The details of Shipping bills are as follows:

IGST Refunds - 7 Shipping Bills pending

The Chairperson informed that with regard to IGST refunds Error code such as SB-005, SB-000 are appearing for the Shipping Bills. The exporter is required to raise a ticket with ICEGATE wherever SB-000 is reflecting. Further it was informed that the issue will be verified and action will be initiated to resolve the errors.

Drawback cases - 10 Shipping Bills are pending

The Chairperson informed that all the shipping bills are pending with the exporter for reply to the query raised by the department on ICEGATE portal. It was informed to submit reply with supportive documents on ICEGATE Portal for further needful action.

3. The Chairperson informed that all the importers/exporters are required to upload the relevant documents irrespective of the status of the importer/exporter. Further, it was informed that when any request for manual OOC is submitted, the same is required to be submitted with valid reasons, supportive documents and the screenshot towards the technical error without which no clearances will be allowed.

4. The Chairperson informed that with regard to SWIFT 2.0 and ICEGATE issues raised by Trade/CHA/Stake Holders, a reference has been made to DG Systems, New Delhi. Further, it was informed that with regard to issues relating to SWIFT 2.0 a request will be made to DG Systems officers for a meeting with PGAs and Trade for redressal of the issues faced in SWIFT 2.0

5. The meeting ended with a formal vote of thanks by Shri. Syed Zahed Ali, Deputy Commissioner.

6. The minutes are issued with the approval of the Commissioner of Customs.

Digitally signed by
BADHE PIYUSH BARSU
Dr. Badhe
Date: 17/03/2026
JOINT COMMISSIONER

Copy submitted to:

1. The Chief Commissioner of Customs, Bengaluru Zone, Bengaluru.
2. All PTFC Members. (as per the mailing list)