



सीमाशुल्क के प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
हवाई अड्डा एवं एअर कार्गो आयुक्तालय/
AIR PORT & AIR CARGO COMMISSIONERATE
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MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE (PTFC)
MEETING HELD ON 24-02-2026

The Permanent Trade Facilitation Committee (PTFC) Meeting for the trade partners / members of the Bengaluru Airport and Air Cargo Complex Commissionerate was convened on 24th February 2026 at 3.00 PM. The meeting was held in virtual mode using Webex portal. Commissioner of Customs, AP & ACC Commissionerate, Smt. Sucheta Sreejesh chaired the meeting. The following officers and representatives of various stakeholders attended the meeting.

Sl.No.	Name S/Shri./Smt/Ms.	Designation
1	Dr. Gunjal Sandeep Suryabhan	Joint Commissioner, ACC
2	Dr. Piyush Barasu Badhe	Joint Commissioner, ACC
3	Dr. Syed Zahed Ali	Deputy Commissioner, ACC
4	Prakash L Dhage	Assistant Commissioner, ACC
5	K. Anuradha	Assistant Commissioner, ACC
6	Dr. T K Sahu	Joint Commissioner, AQCS, Bengaluru
7	M. Shankuntala	Assistant Drug Controller, CDSCO, Bengaluru
8	M K SHANKAR RAO	PPO, RPQS
9	Rekha D	RPQS, Bengaluru
10	Asha N	Superintendent, ACC
11	Naga Satyanarayana	Manager - Cargo Business Integration, BIAL
12	Sridhar	General Manager, BIAL
13	Mahadeva	VP, Operations, MENZIES
14	R Srinivas	Sr. Manager, M A BLR Cargo
15	G Premkumar	Clearance Manager, DHL Express
16	Lokesh B K	Clearance Manager, DHL Express
17	Ramachandra Rao	Manager - Clearance, FEDEX
18	Girish Narayan	Secretary, BCHAAL
19	Belli Gowda	President, BCHAAL
20	Shankare Gowda K	M C Member, BCHAAL
21	P. Dorababu	Asst. Director, AEPC
22	Eswara Sundar	AEPC, TIRUPUR
23	V Chandru	V. Chairman, ACFI, BLR

24	Dhanish Manu	Dy. Director, FIEO
25	Pushpalatha Suresh	Representative from KASSIA
26	S Balasubramanian	BCHAAL Member
27	Puttaraju	BCHAAL Member

2. At the outset, the Chairperson, welcomed the members of the PTFC and Officials present in the meeting. The following agenda points received for the scheduled meeting were discussed during the meeting;

Point No. 1

Mr. Girish Narayan, Hon. Secretary, BCHAAL, Bengaluru submitted that difficulties are faced at SWIFT2.0 Portal for PGA's in respect of the following:

- Processing of Applications,
- Linking of Payments and reflection of the same,
- Issuance of NOC's through the SWIFT Portal are requested to provide the details of the respective BOE Numbers / Screen Shots to address the issues faced.

In this regard the Chairperson informed that whenever there is issue in SWIFT 2.0, the PGAs are requested to inform the same in the whatsapp group which is created for SWIFT 2.0 for immediate redressal and with regard to the issue raised by BCHAAL it was informed that the issue will be informed to DG Systems, incharge of SWIFT 2.0 for immediate redressal.

Point No. 2

Mr. Girish Narayan, Hon. Secretary, BCHAAL, Bengaluru submitted that safeguard duty is reflecting for EOU shipments and requested for referring the issue to DG Systems.

In this regard the Chairperson informed that a reference will be made to DG Systems for redressal.

Point no. 3

Mr. Girish Narayan, Hon. Secretary, BCHAAL, Bengaluru submitted BOEs not being picked up for assessment at all and requested for redressal of the issue.

In this regard the Chairperson informed them to furnish the details of the BOE so that the issue can be redressed.

3. Smt. M Shakuntala, Assistant Drug Controller, CDSCO, ACC informed that the while filing the BOE, if the CHA/importer files end use declarations and applicable licenses, they can avoid the queries.

In this regard the Chairperson informed CDSCO to educate the importer/CHA regarding the details to be filled in for generation of shelf-life by system so that there is no delay in the clearances.

4. The Chairperson informed that AP & ACC will conduct training on different topics in due course.

5. The meeting ended with a formal vote of thanks by Shri. Syed Zahed Ali, Deputy Commissioner.
6. The minutes are issued with the approval of the Commissioner of Customs.

Digitally signed by
BADHE PIYUSH BARSU
Date: 27-02-2026
12:29:09
Dr. Piyush Badhe
JOINT COMMISSIONER

Copy submitted to:

1. The Chief Commissioner of Customs, Bengaluru Zone, Bengaluru.
2. All PTFC Members. (as per the mailing list)