



सीमाशुल्क के प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
हवाई अड्डा एवं एअर कार्गो आयुक्तालय/
AIR PORT & AIR CARGO COMMISSIONERATE
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MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE (PTFC)
MEETING HELD ON 29-01-2026

The Permanent Trade Facilitation Committee (PTFC) Meeting for the trade partners / members of the Bengaluru Airport and Air Cargo Complex Commissionerate was convened on 29th January 2026 at 11.30 AM. The meeting was held in virtual mode using Webex portal. Commissioner of Customs, AP & ACC Commissionerate, Smt. Sucheta Sreejesh, chaired the meeting. The following officers and representatives of various stakeholders attended the meeting.

Sl.No.	Name S/Shri./Smt./Ms.	Designation
1	Syed Zahed Ali	Deputy Commissioner, ACC
2	Nimishamba C P	Deputy Commissioner, ACC
3	Prakash Dhage	Assistant Commissioner, ACC
4	K. Anuradha	Assistant Commissioner, ACC
5	H S PRAKASH,	AD, DGTS, Bengaluru
6	Dr. T K Sahu	JC, AQCS, Bengaluru
7	Deepak Kumar Sethy	Drugs Inspections Medical Device Officer, CDSCO
8	Adarsh K	Assistant Director, DGFT
9	J N Krishnakumar	Quality Assurance Officer, Textiles Committee, Bengaluru
10	Dr. Madhu G K	APPO, RPQS, Bengaluru
11	Rekha D	RPQS, Bengaluru
12	Sankar	RPQS, Bengaluru
13	Asha N	Superintendent, ACC
14	R ANANTHA	Senior Manager, Cargo, BIAL
15	Naga Satyanarayana	Manager - Cargo Business Integration
16	Fletcher	Senior Lead Cargo Business - BIAL
17	M. Kusumakar Naik	Representative from WFS
18	Mahadeva	VP, Operations, MENZIES
19	R Srinivas	Sr. Manager, M A BLR Cargo
20	G Premkumar	Clearance Manager, DHL Express
21	Girish Narayan	Secretary, BCHAAL
22	V Chandru	V.Chairman, ACFI, BLR
23	Soma Chaudhury	Jt. Director, FIEO
24	P. Dorababu	Asst. Director, AEPC
25	S.VASUKEESH	Director, New Interport Shipping Services Pvt Ltd

26	Praveen	Chairman– DGFT, Customs & Export Promotion Sub-Committee, KASSIA
27	Sridhar	GM, BIAL

2. At the outset, the Chairperson, welcomed the members of the PTFC and Officials present in the meeting. The following agenda points received for the scheduled meeting were discussed during the meeting;

Point No.1

Mr. Girish Narayan, Secretary, BCHAAL, Bengaluru has submitted that difficulties are faced by their Members in respect of the Two Factor Authentication (2FA) introduced for login to ICEGATE portal. They submitted that login to ICEGATE Portal is with an OTP provided on the registered Mobile user every time for accessing the various services and the LOGIN gets Locked if the entries are not made on time with OTP received and multiple login attempts result in lockout for 1 hour and further post the cooling period of 1 hour they can Login with OTP received. Hence submitted that the cooling period is disrupting the filing and generation of IRN /DRN Numbers, answering of queries, Public enquiries etc.

The Chairperson emphasized that it is done to ensure credential security. However it was informed that the difficulties faced will be conveyed to DG (Systems) and ICEGATE for needful action.

Point No.2

Mr. Girish Narayan, BCHAAL, Bengaluru has submitted that PGA's issuing NOC should not insist for Completion of Assessment of BOE or for Copy of Assessed BOE.

The Chairperson requested the PGA's to inform/communicate the provisions with regard to seeking mandatory documents to the Importers/Exporters/CHAs so that at the time of request for NOC all the mandatory documents are submitted by the Importer/Exporter. Further, the Chairperson informed the trade that PGA's are bound by the procedures laid down by respective departments and the Customs Department does not have any role in this regard. The statutory compliance has to be complied.

Point No.3

Mr. Girish Narayan, BCHAAL, Bengaluru submitted that that as per their Member - ICEGATE system is currently insisting on the mandatory entry of production details such as Batch Quantity, Manufacturing Date, Expiry Date, and Best Before Date at the time of filing the Bill of Entry. Representation from Importer is enclosed for guidance.

Mr. Vasukesh, Director, New Interport Shipping Services Pvt Ltd. submitted that they are importing samples for testing and they are unable to file the BOE without providing the mandatory entry of production details.

In this regard Mr. Deepak Kumar Sethy, Drugs Inspections Medical Device Officer, CDSCO informed that all those details are required for arriving at the correct testing reports.

The Chairperson informed that the details sought are already available with the consignment imported and providing the same should not be a problem. However, it was informed that practice followed in the other Ports also will be ascertained and also reference will be submitted to DG (Systems) for needful action.

Point No.4

Ms. Soma Chaudhury, Joint Director & Karnataka Head FIEO Karnataka Chapter, Bangalore submitted that representation has been received from M/s. AT & S India Pvt Ltd regarding pending IGST in respect of 30 Shipping Bills and pending Drawback in respect of 10 Shipping Bills.

With regard to IGST refunds it was informed that the referred shipping bills are pending for reprocessing in Scroll_PC Role of the Assistant Commissioner, IGST Refunds, AP & ACC, Bengaluru and the same will be attended on priority.

In respect of pending Drawback claims, Assistant Commissioner, Drawback informed that

- the scroll has been successfully generated
- as per ICES system, the PFMS status for all the relevant shipping bills is reflected as "Accepted," indicating successful processing at the system level;
- the bank account details mentioned in the shipping bills are the same as those provided and duly linked with the exporter's IEC.
- the shipping bills have not been returned for PC (Permanent Cancellation) scroll processing.

In view of the above, it was informed that there appears to be no issue or pending action from the Customs side with regard to the processing of the said shipping bills and hence the exporter was advised to initially coordinate with their respective bank to verify the status of credit at the bank level and if the issue persists, the exporter may raise a ticket with ICEGATE, along with relevant details and supporting documents, for further examination and resolution of the matter.

3. The Chairperson proposed a training/joint awareness programme on 04-02-2026 with regard to new Bonds, Bank Guarantee, amendment and requested everyone such as KASSIA, BCHAAL and the Trade/Stake Holders to attend the training/awareness programme.

4. The Chairperson proposed to have a meeting with all the PGAs on 11-02-2026 to understand the mandatory requirements of PGAs.

5. The Chairperson informed that many of the PTFC Members are not attending the meeting. Hence requested all the PTFC Members to attend or to nominate a Representative to attend the meeting without fail.

6. The meeting ended with a formal vote of thanks by Shri. Syed Zahed Ali, Deputy Commissioner.

7. The minutes are issued with the approval of the Commissioner of Customs.

Digitally signed by
BADHE PIYUSH BARSU
Dr. ~~Date: 06-02-2026~~
14:39:15
JOINT COMMISSIONER

Copy submitted to:

1. The Chief Commissioner of Customs, Bengaluru Zone, Bengaluru.
2. All PTFC Members. (as per the mailing list)